



CITY OF PLANO COUNCIL AGENDA ITEM

CITY SECRETARY'S USE ONLY				
<input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory				
Council Meeting Date:		1/13/2014		
Department:		Technology Services		
Department Head		David Stephens		
Agenda Coordinator (include phone #): Dianna Wike x7549				
CAPTION				
Approval of the purchase of Maintenance Support for the Symantec Altiris IT Management Suite 7.5, in the amount of \$65,496 from Intuitive Technology Group, LLC through an existing contract with the Department of Information Resources (DIR) and authorizing the City Manager to execute all necessary documents. (DIR-SDD-1917)				
FINANCIAL SUMMARY				
<input type="checkbox"/> NOT APPLICABLE <input checked="" type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP				
FISCAL YEAR:	2013-14	Prior Year (CIP Only)	Current Year	Future Years
		TOTALS		
Budget		0	3,291,924	0
Encumbered/Expended Amount		0	-1,251,559	0
This Item		0	-65,496	0
BALANCE		0	1,974,869	0
FUND(s): TECHNOLOGY SERVICES FUND				
COMMENTS: Funding for this item is included in the approved FY 2013-14 Technology Services Budget. The remaining balance will be used for other technology-related maintenance agreements.				
STRATEGIC PLAN GOAL: The purchase of this Altiris IT Management Suite support relates to the City's Goal of Financially Strong City with Service Excellence.				
SUMMARY OF ITEM				
Technology Services staff recommends approval of the purchase of Maintenance and Support for the Symantec Altiris IT Management Suite 7.5 from Intuitive Technology Group, LLC, through the Department of Information Resources contract in the amount of \$65,496. The Symantec Altiris software is used by Technology Services to manage all the PC's and laptops used by City employees. This maintenance support will provide upgrades and bug fixes for the Symantec Altiris IT Management Suite. The City is authorized to purchase from a cooperative purchasing program with another local government or a local cooperative organization pursuant to Chapter 271 Subchapter F of the Local Government Code; and by doing so satisfies any State Law requiring local governments to seek competitive bids for items. (DIR-SDD-1917)				
List of Supporting Documents: Memorandum			Other Departments, Boards, Commissions or Agencies	



Memorandum

Date: December 19, 2013
To: Diane Palmer-Boeck, Purchasing Manager
From: David Stephens, Director Technology Services
Subject: Purchase of Altiris IT Management Suite 7.5 Support

Technology Services proposes purchasing maintenance support for the Symantec Altiris IT Management Suite 7.5 from Intuitive Technology Group, LLC (Intuitive). Intuitive is a registered partner and authorized reseller of Symantec for its Altiris IT Management Suite support under the State of Texas Department of Information Resources contract DIR-SDD-1917.

This support contract will provide software support, including upgrades and bug fixes, for the Symantec Altiris IT Management Suite. This product is used by Technology Services to manage all the PC's and laptops used by City employees. The term of this contract is from 12/30/2013 to 3/25/2015. At the end of this support contract it is anticipated that the City will be able to make the next support contract coterminous with the support contract for the Symantec Endpoint Protection Suite (used for anti-virus and malware detection).

The cost for this maintenance and support contract with Intuitive will be \$65,496.00.

If the City does not extend a support contract for the Altiris IT Management Suite, then Technology Services will incur significant costs in supporting the 2500 desktops and laptops throughout the City by using manual processes.