



**CITY OF PLANO  
COUNCIL AGENDA ITEM**

<b>CITY SECRETARY'S USE ONLY</b>				
<input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory				
Council Meeting Date:		01/23/12		
Department:		Purchasing		
Department Head		Diane Palmer-Boeck		
Agenda Coordinator (include phone #): <b>Sharron Mason - Ext. 7247</b>				
<b>CAPTION</b>				
<p>A Resolution of the City Council of the City of Plano, Texas, approving the terms and conditions of a service agreement for Maintenance Support Services by and between the City of Plano and Affiliated Telephone, Inc., the sole source provider for all hardware, software, and services pertaining to the Vesta-Meridian 9-1-1 system, in an amount not to exceed \$144,262; authorizing its execution by the City Manager or his authorized designee; and providing an effective date.</p>				
<b>FINANCIAL SUMMARY</b>				
<input type="checkbox"/> NOT APPLICABLE <input checked="" type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP				
FISCAL YEAR:	<b>2011-12 and 2012-13</b>	<b>Prior Year (CIP Only)</b>	<b>Current Year</b>	<b>Future Years</b>
		<b>TOTALS</b>		
Budget	0	144,262	0	<b>144,262</b>
Encumbered/Expended Amount	0	0	0	<b>0</b>
This Item	0	-144,262	0	<b>-144,262</b>
BALANCE	0	0	0	<b>0</b>
<b>FUND(S):    911 WIRE LINE FEES</b>				
<p><b>COMMENTS:</b> Funding for this item is available in the 9-1-1 Wireline Fees Revenue Account to provide (2) two years of Maintenance Support Service of the City's 9-1-1 phone system on a month-to-month continuance of coverage service.</p> <p><b>STRATEGIC PLAN GOAL:</b> Providing Maintenance Support Service of the City's 9-1-1 phone system relates to the City's goal of a Financially Strong City with Service Excellence.</p>				
<b>SUMMARY OF ITEM</b>				
<p>Staff requests Council approval of the terms and conditions of a service agreement for Maintenance Support Services from Affiliated Telephone, Inc., the sole source provider for all hardware, software, and services, in an amount not to exceed \$144,262. Support services will include: Vesta CS System, Vesta with IRR for Radio, Vista-View, Vesta 22 Button Add-On Module, Magic-MIS System (MagIC 4.0), ORION Mapping (MapStar), Monitoring &amp; Response Support, Anti-Virus and Patch Management for a two (2) year period.</p>				
List of Supporting Documents:			Other Departments, Boards, Commissions or Agencies	
Recommendation Memo and Resolution				

# Interoffice Memo

**To:** Ronald Timmons, Director Public Safety Communications

**From:** Melissa Tutton, 9-1-1 Coordinator

**CC:**

**Date:** 1/10/2012

**Re:** Maintenance Support for 9-1-1 phone system (12/31/2011 to 12/31/2013)

PSC is recommending that the attached maintenance contract with Affiliated Telephone, Inc., for the Vesta CS Meridian 9-1-1 Call Processing Equipment be approved. This contract will cover maintenance for software and hardware required through December 31, 2013. This maintenance is necessary to maintain support for the equipment to ensure optimal system operations and current software releases. Without this maintenance support for the 9-1-1 call processing equipment we would not have 24 X 7 support. In the event of a software or hardware failure we could lose 9-1-1 answering capabilities. There is no alternative option for maintenance of the 9-1-1 call processing equipment.

This support covers the following products used by PSC.

- Vesta CS System
- Vesta with IRR for Radio
- Vesta-View
- Vesta 22 Button Add-On Module
- Magic-MIS System (MagIC 4.0)
- ORION Mapping (MapStar)
- Monitoring & Response Support (24x7/365)
- Anti-Virus
- Patch Management

Cassidian, an EADS Company, is the manufacturer of the equipment and Affiliated Telephone, Inc., a channel partner, is the sole source provider of the maintenance for Cassidian.

We recommend purchasing this maintenance for the total price of \$144,262.00 from the sole source vendor, Affiliated Telephone, Inc. out of the 9-1-1 Wireline Fund Balance.

**A Resolution of the City Council of the City of Plano, Texas, approving the terms and conditions of a service agreement for Maintenance Support Services by and between the City of Plano and Affiliated Telephone, Inc., the sole source provider for all hardware, software, and services pertaining to the Vesta-Meridian 9-1-1 system, in an amount not to exceed \$144,261.60; authorizing its execution by the City Manager or his authorized designee; and providing an effective date.**

**WHEREAS**, Public Safety Communications Department has been presented a proposal by Affiliated Telephone, Inc.; and

**WHEREAS**, Affiliated Telephone, Inc. is the sole source provider for all hardware, software, and services pertaining to the Vesta-Meridian 911 system utilized by the Public Safety Communications Department; and

**WHEREAS**, the Service Agreement between the City of Plano and Affiliated Telephone, Inc. for the Vesta-Meridian 911 system, in an amount not to exceed \$144,261.60, is on file and can be viewed at the City of Plano's Public Safety Communications Department (hereinafter called "Agreement"); and

**WHEREAS**, upon full review and consideration of the Agreement and all matters attendant and related thereto, the City Council is of the opinion that the Agreement should be approved, and that the City Manager or his designee shall be authorized to execute it on behalf of the City of Plano.

**NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF PLANO, TEXAS THAT:**

**Section I.** The City Council hereby finds and determines that Affiliated Telephone, Inc. is the sole source provider for all hardware, software, and services pertaining to the Vesta-Meridian 911 system and, thus, the purchase of such hardware, software, and services pertaining to the Vesta-Meridian 911 system is exempt from competitive bid as provided for in V.T.C.A., Local Government Code, Section 252.022(a)(7).

**Section II.** The terms and conditions of the Agreement, having been reviewed by the City Council of the City of Plano and found to be acceptable and in the best interests of the City of Plano and its citizens, are hereby in all things approved.

**Section III.** The City Manager, or his/her authorized designee is hereby authorized to execute the Agreement and all other documents in connection therewith on behalf of the City of Plano, substantially according to the terms and conditions set forth in the Agreement.

**Section IV.** This Resolution shall become effective immediately upon its passage.

**DULY PASSED AND APPROVED** this 23rd day of January, 2012.

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Phil Dyer, MAYOR

ATTEST:

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Diane Zucco, CITY SECRETARY

APPROVED AS TO FORM:

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Diane C. Wetherbee, CITY ATTORNEY