



CITY OF PLANO COUNCIL AGENDA ITEM

CITY SECRETARY'S USE ONLY				
<input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory				
Council Meeting Date:		1/25/2016		
Department:		Technology Services		
Department Head		Carlos Oregon		
Agenda Coordinator (include phone #): Dianna Wike x7549				
CAPTION				
To ratify and approve additional services for implementation, licensing and support for the Utiligy 360 - Enterprise Utility Management product. The ratification amount of \$220,706 covers an administrative adjustment and services rendered. The amount of \$222,361 is for additional services to complete the implementation for an estimated total contract amount of \$1,065,769, for approved and additional services, to be utilized by Technology Services, from the sole source provider, Denovo Ventures LLC, and authorizing the City Manager to execute all necessary documents. (2013-292-X)				
FINANCIAL SUMMARY				
<input type="checkbox"/> NOT APPLICABLE <input checked="" type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP				
FISCAL YEAR:	2015-16	Prior Year (CIP Only)	Current Year	Future Years
				TOTALS
Budget		883,946	616,054	0
Encumbered/Expended Amount		-663,240	-158,062	0
This Item		-220,706	-222,361	0
BALANCE		0	235,631	0
FUND(S): TECHNOLOGY FUND				
<p>COMMENTS: Funding is available in the Technology Fund for this item. Ratification of an administrative adjustment and services rendered, in the amount of \$220,706 and approval of additional services to complete implementation of the Utiligy 360 contract in the amount of \$222,361, for a total amount of \$443,067 will leave a project balance of \$235,631 available for future technology project expenditures in 2015-16.</p> <p>STRATEGIC PLAN GOAL: Ratifying and approving additional professional services to complete technology projects relates to the City's goal of a Financially Strong City with Service Excellence.</p>				
SUMMARY OF ITEM				
The City is exempt from the competitive bid process for this purchase as allowed by Local Government Code Chapter 252 Subchapter B Section 252.022(a)(7)(A). See recommendation memo.				
List of Supporting Documents: Recommendation Memo			Other Departments, Boards, Commissions or Agencies	



Memorandum

Date: January 12, 2016
To: Diane Palmer-Boeck, Chief Purchasing Officer
From: Carlos Oregon, Interim Chief Information Officer
Subject: Ratification and Award

It is the recommendation of Technology Services to ratify and approve additional services to the licensing, implementation, and maintenance contract of Utiligy 360 project to Denovo Ventures LLC. Denovo Ventures LLC has been instrumental in the design and implementation of the Utiligy 360 product to replace our legacy Customer Information Systems (CIS). Customer Utility Services relies on this system to manage, maintain and bill over 80,000 accounts throughout the City of Plano and had a total billed revenue over \$146 Million dollars in FY14/15. Moving off the legacy IBM iSeries platform to a Windows server environment provides numerous benefits for ease of use, training, reporting, access, and mobility for staff as well as enhanced capabilities to the customer website. This will combine the utility billing system with our financial ERP system for greater visibility into the water and sewer funds and eliminate interfaces between the two systems. It allows the accounting and budget department access to data that previously had to be requested manually from disparate systems. This brings the utility billing system up to the next generation of software utilizing the latest in web standards providing maximum flexibility in technical, functional and integration requirements.

The ratification of the award to Denovo Ventures LLC is in the amount of \$220,706 which covers an administrative adjustment of \$77,298 due to expenses not covered in the original contract award and \$143,408 for services rendered due to the extension of the original timeline due to the extensive amount of time and data involved in the conversion from the legacy CIS product.

The remaining implementation, including the second statement of work along with change orders and travel expenses to complete the implementation, is a fixed fee amount of \$222,361. The total amount of this recommendation to reach full implementation is \$443,067 and is scheduled to go-live in March 2016.

The original contract was awarded by City Council on November 11, 2013 in the amount of \$622,702. The total contract amount including all work enhancements and this request for ratification and award will be \$1,065,769.