



CITY OF PLANO COUNCIL AGENDA ITEM

CITY SECRETARY'S USE ONLY				
<input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory				
Council Meeting Date:		2/9/2015		
Department:		Technology Services		
Department Head		David Stephens		
Agenda Coordinator (include phone #): Dianna Wike x7549				
CAPTION				
To approve the purchase of Symantec Anti-virus and IT Management Suite Software support in the amount of \$120,988 from Intuitive Technology Group through an existing contract with the State of Texas Department of Information Resources and authorizing the City Manager to execute all necessary documents. (DIR-SDD-1917)				
FINANCIAL SUMMARY				
<input type="checkbox"/> NOT APPLICABLE <input checked="" type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP				
FISCAL YEAR:	2014-15	Prior Year (CIP Only)	Current Year	Future Years
		TOTALS		
Budget		0	3,304,208	0
Encumbered/Expended Amount		0	-1,963,660	0
This Item		0	-120,988	0
BALANCE		0	1,219,560	0
FUND(s): TECHNOLOGY SERVICES FUND				
<p>COMMENTS: Funding for this item is available in the 2014-15 budget for the Technology Services Fund. This item, in the amount of \$120,988, will leave a current year balance of \$1,219,560 available for other maintenance agreements to support technology and applications used by the City of Plano.</p> <p>STRATEGIC PLAN GOAL: Obtaining anti-virus and IT management suite software support relates to the City's goals of Financially Strong City with Service Excellence and Safe Large City.</p>				
SUMMARY OF ITEM				
Technology Services staff recommends approval of the purchase of Symantec Anti-virus and IT Management Suite Software support from Intuitive Technology Group, utilizing their DIR (State of Texas Department of Information Resources) contract in the amount of \$120,988. The City is authorized to purchase from the State Contract list pursuant to Section 271 Subchapter D of the Local Government Code and by doing so satisfies any State Law requiring local governments to seek competitive bids for items. (DIR-SDD-1917)				
List of Supporting Documents: Memorandum			Other Departments, Boards, Commissions or Agencies	



Memorandum

Date: January 21, 2015
To: Diane Palmer-Boeck, Purchasing Manager
From: David Stephens, Chief Information Officer
Subject: Purchase of Symantec Anti-virus and IT Management Suite Software support

Technology Services proposes purchasing software support and maintenance for the Symantec Endpoint Protection Suite and the Symantec IT Management Suite. Intuitive Technology Group is authorized to resell these support and maintenance services through the Department of Information Resources with the State of Texas. The DIR contract number is DIR-SDD-1917. Intuitive Technology Group provided the most cost effective solution from three DIR authorized resellers.

This software support and maintenance provides the City with critical anti-virus updates and access to support for the Symantec IT Management Suite. The anti-virus application is an integral part of our security approach to keeping our data secure at the device level. The IT Management Suite allows the Technology Services Service Desk to provide support to all City staff for their computer issues. This suite allows for local and remote installation of software, remote access to staff PC's to resolve service issues, and overall asset management of all IT related hardware.

The software support is for the period of March 26, 2015 to March 25, 2016 for \$120,987.58

If this support were not available, Technology Services might not be able to resolve device related issues in a timely manner. This could have a negative impact on the operations of numerous City departments.