



CITY OF PLANO COUNCIL AGENDA ITEM

CITY SECRETARY'S USE ONLY				
<input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory				
Council Meeting Date:		2/22/2016		
Department:		Technology Services		
Department Head		Carlos Oregon		
Agenda Coordinator (include phone #): Dianna Wike x7549				
CAPTION				
To approve the purchase of Dell Server Maintenance and Support for Technology Services in the estimated amount of \$65,732 from Dell Marketing, LP through an existing State of Texas Department of Information Resources contract and authorizing the City Manager to execute all necessary documents. (DIR-SDD-1951)				
FINANCIAL SUMMARY				
<input type="checkbox"/> NOT APPLICABLE <input checked="" type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP				
FISCAL YEAR:	2015-16	Prior Year (CIP Only)	Current Year	Future Years
				TOTALS
Budget		0	3,481,583	0
Encumbered/Expended Amount		0	-1,772,784	0
This Item		0	-65,732	0
BALANCE		0	1,643,067	0
FUND(s): TECHNOLOGY SERVICES FUND				
<p>COMMENTS: Funding is available for this item in the 2015-16 Technology Services budget. The purchase of server hardware and software maintenance, in the amount of \$65,732, will leave a current year balance of \$1,643,067 available for future maintenance agreement expenditures.</p> <p>STRATEGIC PLAN GOAL: Obtaining maintenance to support the City of Plano's servers relates to the City's goal of a Financially Strong City with Service Excellence.</p>				
SUMMARY OF ITEM				
<p>The City is authorized to purchase from the State Contract list pursuant to Chapter 271 Subchapter D of the Local Government Code and by doing so satisfies any State Law requiring local governments to seek competitive bids for items. (State of Texas Department of Information Resources Contract # DIR-SDD-1951)</p> <p>Per Memorandum</p>				
List of Supporting Documents: Memorandum			Other Departments, Boards, Commissions or Agencies	



Memorandum

Date: February 5, 2016
To: Diane Palmer-Boeck, Director of Procurement and Project Management
From: Carlos Oregon, Interim Technology Services Director
Subject: Dell Server Maintenance and Support

Technology Services proposes purchasing extended maintenance and support for its Dell servers from Dell Marketing, LP. The current maintenance contract will soon be expiring. This extended maintenance will allow Technology Services to provide support to critical equipment servicing virtually every department in the City of Plano. This maintenance provides hardware and firmware support for Dell servers.

Technology Services desires to use Dell direct support rather than using a 3rd party provider to ensure continuity of support and decrease any service disruptions in the event that a provider cannot provide support on a mission critical piece of hardware.

This purchase would be through an existing contract with the State of Texas Department of Information Resources. The contract number is DIR-SDD-1951. The purchase amount is estimated at \$65,732 and will include maintenance and support for one year on a 7x24 hour basis with a 4 hour response time for all Dell servers that require extended support.

If we are not able to provide extended maintenance and support for existing Dell servers, then Technology Services would not be able to ensure the continuity of service to all City departments.