



**CITY OF PLANO
COUNCIL AGENDA ITEM**

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| CITY SECRETARY'S USE ONLY | | | | |
| <input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory | | | | |
| Council Meeting Date: | | 2/25/2013 | | |
| Department: | | Technology Services | | |
| Department Head | | David Stephens | | |
| Agenda Coordinator (include phone #): Dianna Wike x7549 | | | | |
| CAPTION | | | | |
| To approve the purchase of Hewlett-Packard Server Hardware and Software maintenance in the amount of \$67,458 from Hewlett-Packard Company through an existing Department of Information Resources contract and authorizing the City Manager to execute all necessary documents. (DIR-SDD-1364) | | | | |
| FINANCIAL SUMMARY | | | | |
| <input type="checkbox"/> NOT APPLICABLE <input checked="" type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP | | | | |
| FISCAL YEAR: | 2012-13 | Prior Year (CIP Only) | Current Year | Future Years |
| | | | | TOTALS |
| Budget | | 0 | 3,186,621 | 0 |
| Encumbered/Expended Amount | | 0 | -2,168,254 | 0 |
| This Item | | 0 | -67,458 | 0 |
| BALANCE | | 0 | 950,909 | 0 |
| FUND(s): TECHNOLOGY SERVICES FUND | | | | |
| <p>COMMENTS: Funds are included in the 2012-13 Technology Services budget for annual maintenance on the Hewlett-Packard servers and software. The remaining balance will be used throughout the year for other maintenance agreements.</p> <p>STRATEGIC PLAN GOAL: Maintenance and support services relate to the City's Goal of Financially Strong City with Service Excellence.</p> | | | | |
| SUMMARY OF ITEM | | | | |
| <p>Technology Services staff recommends approval of the purchase of Hewlett-Packard Hardware and Software maintenance in the amount of \$67,458 from Hewlett-Packard Company utilizing their Department of Information Resources contract. This maintenance provides 7x24x4 response time and provides hardware and firmware support for the HP servers and associated hardware. If we were not able to provide maintenance and support for the existing HP servers and associated hardware, then Technology Services would not be able to ensure the continuity of service to all City departments. The City is authorized to purchase from the State Contract list pursuant to Section 271 Subchapter D of the Local Government Code and by doing so satisfies any State Law requiring local governments to seek competitive bids for items. (DIR-SDD-1364)</p> | | | | |
| List of Supporting Documents: Memorandum | | | Other Departments, Boards, Commissions or Agencies | |

Memo

Date: 2/6/2013

To: Diane Palmer-Boeck, Chief Purchasing Officer

From: David Stephens, Director Technology Services

RE: Purchase of HP maintenance for servers, associated hardware and software

Technology Services proposes purchasing support for hardware, associated equipment maintenance for its HP servers and storage arrays and software from Hewlett-Packard Company. This extended maintenance will allow Technology Services to provide support to critical equipment servicing virtually every department in the City of Plano. This maintenance is a 7x24x4 response time and provides hardware and firmware support for HP servers and associated storage arrays.

Technology Services desires to use HP direct support rather than using a 3rd party provider to ensure continuity of support and decrease any service disruptions in the event that a provider cannot provide support on a mission critical piece of hardware.

This purchase would be through an existing contract with the State of Texas Department of Information Resources. The contract number is DIR-SDD-1364. The purchase amount will be \$67,457.88 and will include maintenance and support for one year on a 7x24x4 basis for all HP servers and storage arrays that require extended support.

If we are not able to provide extended maintenance support for existing HP servers and storage arrays then Technology Services would not be able to ensure the continuity of service to all City departments.