



CITY OF PLANO COUNCIL AGENDA ITEM

CITY SECRETARY'S USE ONLY					
<input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory					
Council Meeting Date:		3/14/2016			
Department:		Technology Services			
Department Head		Carlos Oregon			
Agenda Coordinator (include phone #): Dianna Wike x7549					
CAPTION					
To approve the purchase of Symantec Anti-virus and IT Management Suite Software support for Technology Services' Service Desk in the amount of \$106,808 from Novacoast Inc. through an existing State of Texas Department of Information Resources contract and authorizing the City Manager to execute all necessary documents. (DIR-SDD-1917)					
FINANCIAL SUMMARY					
<input type="checkbox"/> NOT APPLICABLE <input checked="" type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP					
FISCAL YEAR:	2015-16	Prior Year (CIP Only)	Current Year	Future Years	TOTALS
Budget		0	3,481,583	0	3,481,583
Encumbered/Expended Amount		0	-3,022,214	0	-3,022,214
This Item		0	-106,808	0	-106,808
BALANCE		0	352,561	0	352,561
FUND(s): TECHNOLOGY SERVICES FUND					
<p>COMMENTS: Funding is available in the 2015-16 Technology Services Fund budget for this item. Software support and maintenance for the City of Plano's anti-virus application and service desk management suite, in the amount of \$106,808, will leave a current year balance of \$352,561 available for future maintenance agreement expenditures.</p> <p>STRATEGIC PLAN GOAL: Obtaining maintenance and support for the City of Plano's anti-virus and service desk software relates to the City's goal of a Financially Strong City with Service Excellence.</p>					
SUMMARY OF ITEM					
Per Memorandum					
The City is authorized to purchase from the State Contract list pursuant to Chapter 271 Subchapter D of the Local Government Code and by doing so satisfies any State Law requiring local governments to seek competitive bids for items. (DIR-SDD-1917, City of Plano tracking 2016-0273-O)					
List of Supporting Documents: Memorandum			Other Departments, Boards, Commissions or Agencies		



Memorandum

Date: March 1, 2016
To: Diane Palmer-Boeck, Director of Procurement and Project Management
From: Carlos Oregon, Interim Technology Services Director
Subject: Purchase of Symantec Anti-virus and IT Management Suite Software support

Technology Services proposes purchasing software and maintenance for the Symantec Essential Support - Technical Support. Novacoast Inc. is authorized to resell these support and maintenance services through the Department of Information Resources with the State of Texas. The DIR contract number is DIR-SDD-1917. Novacoast Inc. provided the most cost effective solution from the DIR authorized resellers.

The software support and maintenance provides the City with critical anti-virus protection and access to support for the Symantec IT Management Suite. The anti-virus application is an integral part of our security approach to keeping our data secure at a device level. The IT Management Suite allows the Technology Services Service Desk to provide support to all City staff for computer related issues. This suite allows for local and remote installation of software, remote access to staff PC's to resolve service issues, and overall asset management of related IT hardware.

The software support is for the period of March 26, 2016 to March 25, 2017 and the Service Desk support from March 26, 2016 to September 25, 2016 for \$106,808.41.

If support was not available, Technology Services would not have a reporting system or be able to resolve issues relating to PC's and all other services provided to the departments. This would result in a negative impact on the operations of numerous City departments.