



# CITY OF PLANO COUNCIL AGENDA ITEM

|   |                |                                  |                         |                         |
|---|----------------|----------------------------------|-------------------------|-------------------------|
| <b>CITY SECRETARY'S USE ONLY</b>  |                |                                  |                         |                         |
| <input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory  |                |                                  |                         |                         |
| Council Meeting Date:   |                | 3/24/2014                        |                         |                         |
| Department:   |                | Technology Services              |                         |                         |
| Department Head   |                | David Stephens                   |                         |                         |
| Agenda Coordinator (include phone #): <b>Dianna Wike x7549</b>  |                |                                  |                         |                         |
| <b>CAPTION</b>  |                |                                  |                         |                         |
| To approve the purchase of Software Maintenance and Support Services for VidSys VidShield Software in the amount of \$68,182, from Convergent Technologies through an existing DIR (Department of Information Resources) contract and authorizing the City Manager to execute all necessary documents. (DIR-SDD-2216)   |                |                                  |                         |                         |
| <b>FINANCIAL SUMMARY</b>  |                |                                  |                         |                         |
| <input type="checkbox"/> NOT APPLICABLE <input checked="" type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP   |                |                                  |                         |                         |
| FISCAL YEAR:  | <b>2013-14</b> | <b>Prior Year<br/>(CIP Only)</b> | <b>Current<br/>Year</b> | <b>Future<br/>Years</b> |
|   |                |                                  |                         | <b>TOTALS</b>           |
| Budget  |                | 0                                | 3,291,924               | 0                       |
| Encumbered/Expended Amount  |                | 0                                | -2,446,594              | 0                       |
| This Item   |                | 0                                | -68,182                 | 0                       |
| BALANCE   |                | 0                                | 777,148                 | 0                       |
| <b>FUND(s):    TECHNOLOGY SERVICES FUND</b>   |                |                                  |                         |                         |
| <p><b>COMMENTS:</b> Funding for this item, in the amount of \$68,182, is included in the approved FY 2013-14 Technology Services Budget. The remaining balance will be used for other technology-related maintenance agreements.</p> <p><b>STRATEGIC PLAN GOAL:</b> The purchase of software maintenance and support services for the City of Plano's enterprise video management console relates to the City's Goal of Financially Strong City with Service Excellence.</p>  |                |                                  |                         |                         |
| <b>SUMMARY OF ITEM</b>  |                |                                  |                         |                         |
| <p>Technology Services staff recommends approval of the purchase of software maintenance and support services for VidSys VidShield software, the enterprise video management console. The City has multiple camera systems and the VidShield management software allows employees in Public Safety to view cameras in city facilities and in other areas where an incident may occur without having to wait for someone to be on-site to report the issue. Maintenance and support services would be provided by Convergent Technologies, utilizing their DIR (Department of Information Resources) contract, in the amount of \$68,182. The City is authorized to purchase from the State Contract list pursuant to Chapter 271 Subchapter D of the Local Government Code and by doing so satisfies any State Law requiring local governments to seek competitive bids for items. (DIR-SDD-2216)</p> |                |                                  |                         |                         |



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| List of Supporting Documents:<br>Memorandum | Other Departments, Boards, Commissions or Agencies |
|---|--|
|   |  |



# Memorandum

**Date:** March 11, 2014  
**To:** Diane Palmer-Boeck, Purchasing Manager  
**From:** David Stephens, Director Technology Services  
**Subject:** VidSys VidShield Maintenance and Support Services

Technology Services proposes procuring software maintenance and support services for our VidSys VidShield software from Convergent Technologies. The City of Plano uses VidSys's VidShield as its enterprise video management console. This application provides the ability to allow city employees access to disparate camera systems based on pre-established roles. The City has multiple camera systems and the VidShield management software allows employees in Public Safety to view cameras in city facilities and in other areas where an incident may occur without having to wait for someone to be on-site to report the issue.

The City of Plano has been working with VidSys on deploying this application for several years and is used by multiple departments. The original support contract for the software is expiring soon and quotes were obtained for software maintenance and support services. Convergent Technologies presented the most cost effective solution for the requested support.

Convergent Technologies is authorized to provide these services under the State of Texas Department of Information Resources (DIR) contract number DIR-SSD-2216. The amount of a one year maintenance and support agreement would be \$68,181.82. This was the most cost effective solution received from multiple providers.

If the City were not to procure a software maintenance and maintenance contract for our VidSys application, we would not have access to upgrades, bug fixes and enhancements to this application. This would not allow the City to provide access to camera systems to remote City employees for monitoring or investigative purposes without having to install many different clients to access the different camera systems. This would become an administrative burden and impede the users' functionality.