



**CITY OF PLANO
COUNCIL AGENDA ITEM**

CITY SECRETARY'S USE ONLY				
<input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory				
Council Meeting Date:		3/26/12		
Department:		Purchasing		
Department Head		Diane Palmer-Boeck		
Agenda Coordinator (include phone #): Aimee Storm Ext. 7248				
CAPTION				
Rejection of all Proposals for CSP No. 2012-65-C for Automated Bill Payment Kiosk for Customer and Utility Services.				
FINANCIAL SUMMARY				
<input checked="" type="checkbox"/> NOT APPLICABLE <input type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP				
FISCAL YEAR: FY 2011-2012	Prior Year (CIP Only)	Current Year	Future Years	TOTALS
Budget	0	0	0	0
Encumbered/Expended Amount	0	0	0	0
This Item	0	0	0	0
BALANCE	0	0	0	0
FUND(s): N/A				
COMMENTS: This item has no fiscal impact.				
SUMMARY OF ITEM				
The Customer and Utility Services Department requests the rejection of the two proposals received for CSP No. 2012-65 C Automated Bill Payment Kiosk, for the purpose of working with our current business systems partner, and create a more fair competitive sealed proposal process.				
List of Supporting Documents: Rejection Memo			Other Departments, Boards, Commissions or Agencies	



Date: March 7, 2012
To: The City Council of City of Plano
Through: Aimee Storm, Buyer Supervisor
From: Tony Han, Customer & Utility Services Manager
Subject: Reject all bids for 2012-65-C: Automated Bill Payment Kiosk

This is a request for the Purchasing Dept. to reject all bids regarding 2012-65-C: Automated Bill Payment Kiosk. The reason Customer and Utility Services Department (CUS) is asking for bids to be rejected is due to discovery that our business system's partner, Sungard Public Sector (SPS), has placed undue difficulty in the bid process through limited access from interested vendors working on bid 2012-65-C. This undue difficulty was evident in a communication sent to CUS from one interested vendor.

CUS believes in a fair and open bid process for all interested vendors. CUS will review the working relationship with SPS in the hope that SPS could be more open to vendors' inquiries in the future. CUS will consider re-opening the bid process for the Automated Bill Payment Kiosk in the future after meeting with SPS.

Thank you.

A handwritten signature in black ink, appearing to read "Tony Han".

Tony Han

Cc: Mark Israelson, Director of Office of Policy and Government Relations
Stephanie Foster, Customer & Utility Services Manager