



**CITY OF PLANO
COUNCIL AGENDA ITEM**

CITY SECRETARY'S USE ONLY				
<input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory				
Council Meeting Date:		4/9/12		
Department:		Purchasing		
Department Head		Diane Palmer-Boeck		
Agenda Coordinator (include phone #): Earl Whitaker x7074				
CAPTION				
To approve the purchase of a False Alarm Tracking and Billing System to include Software Licenses, Installation, Data Conversion and Training for the Plano Police Department in the amount of \$66,825 from Dell Marketing L.P., through an existing contract/agreement with Department of Information Resources (DIR), and authorizing the City Manager to execute all necessary documents. (DIR Contract #SDD-890)				
FINANCIAL SUMMARY				
<input type="checkbox"/> NOT APPLICABLE <input checked="" type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP				
FISCAL YEAR: 2011-12	Prior Year (CIP Only)	Current Year	Future Years	TOTALS
Budget	0	150,000	0	150,000
Encumbered/Expended Amount	0	0	0	0
This Item	0	-66,825	0	-66,825
BALANCE	0	83,175	0	83,175
FUND(s): CRIMINAL INVESTIGATION FUND				
<p>COMMENTS: Funds are available in the 2011-12 Criminal Investigation Fund budget for the purchase of a False Alarm Tracking and Billing System for the Plano Police Department. The balance of funds will be used for other items required for the replacement of the current system.</p> <p>STRATEGIC PLAN GOAL: Periodic replacement of the City's Alarms System, including software, hardware and other related items, relates to the City's Goal of Financially Strong City with Service Excellence.</p>				
SUMMARY OF ITEM				
Staff recommends the purchase of a False Alarm Tracking and Billing System to include Software Licenses, Installation, Data Conversion and Training for the Plano Police Department in the amount of \$66,825 from Dell Marketing L.P., through an existing contract/agreement with Department of Information Resources (DIR). AOT Public Safety Corporation, Dell's subcontractor, shall work directly with the City to provide the services. The City is authorized to purchase from the State Contract list pursuant to Section 271 Subchapter D of the Local Government Code and by doing so satisfies any State Law requiring local governments to seek competitive bids for items. (DIR Contract #SDD-890 / City of Plano Internal Contract No. 2011-295-O)				
List of Supporting Documents:			Other Departments, Boards, Commissions or Agencies	
Award Memo			NA	



P.O. Box 860358
Plano, Texas 75086-0358
972-941-7000
Fax. No. 972-941-0099

MEMORANDUM

DATE: February 16, 2012

TO: Gregory W. Rushin, Chief of Police

FROM: Edward G. Brashear, Administrative Manager

SUBJECT: Alarm Billing & Tracking System Recommendation

Staff has recognized the need to acquire a new Alarm Billing & Tracking System for approximately two years. Our existing software has been in place for over ten years, is an outdated operating system, and the current vendor (a "one person" shop) is the only source for maintenance. Concerns over the viability plus the outdated application have led to the recommendation that it be replaced.

Staff submitted a Project Management Office proposal to the City's Technology Peer Review Team and was granted approval to continue with the planning process. PD staff subsequently began working with Purchasing, Technology Services, Accounting, and Public Safety Communications to develop specifications and seek proposals from qualified vendors. The decision was made to utilize a Co-Operative Contract to facilitate this project. Multiple vendors were contacted and as a result, two proposals were received and evaluated. After completing the evaluation process, staff is recommending the proposal of AOT Public Safety Corporation (PSC) for their Cry Wolf® system which will be purchased from Dell Marketing L.P. through an existing contract with DIR (Contract # SDD-890). AOT Public Safety Corporation, Dell Marketing L.P.'s subcontractor, shall work directly with the City to provide the services. This is based on their offer of the lowest price, most effective solution, twelve years of experience and successful implementation of their product for over 200 agencies supporting more than 450 cities, counties, and other municipalities.

The total acquisition for this new software application is \$66,825. On-going annual license renewal and maintenance is \$7210, which is already approved in annual appropriations. (Note: after the first license renewal period, the fee may be increased by no more than 6% annually).

Continuing to use this outdated system could potentially impact our quality of service for the approximate 25,000 active permit holders. In addition, over \$1.6 million is processed and collected through this system. Maintaining an operationally sound system is of utmost importance in providing exceptional customer service.

Lastly, acquisition of the Cry Wolf® system offers numerous time saving features, bi-directional transfer and updates between TriTech CAD and the Cry Wolf system requiring less manual data entry, current updated alarm permit information for patrol, and provide state-of-the-art web-based availability to our citizens and agency personnel.