



CITY OF PLANO COUNCIL AGENDA ITEM

CITY SECRETARY'S USE ONLY					
<input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory					
Council Meeting Date:		6/13/2016			
Department:		Technology Services			
Department Head		Chris Chiancone			
Agenda Coordinator (include phone #): Corey Isaacs x7134					
CAPTION					
To ratify an expenditure in the amount of \$102,126 and to approve an additional expenditure in the amount of \$68,191 for a total estimated expenditure of \$170,317 for the maintenance and support of Naviline products from Sungard Public Sector, Inc., for Technology Services and authorizing the City Manager to execute all necessary documents.					
FINANCIAL SUMMARY					
<input type="checkbox"/> NOT APPLICABLE <input checked="" type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP					
FISCAL YEAR:	2015-16, 2016-17	Prior Year (CIP Only)	Current Year	Future Years	TOTALS
Budget		0	3,681,583	34,095	3,715,678
Encumbered/Expended Amount		0	-3,387,366	0	-3,387,366
This Item		0	-136,222	-34,095	-170,317
BALANCE		0	157,995	0	157,995
FUND(S): TECHNOLOGY SERVICES FUND					
<p>COMMENTS: Funding is available in the 2015-16 Technology Services Budget for this item and is anticipated in the 2016-17 Budget. Ratification and extension of the existing Sungard maintenance and support contract to December 31, 2016, in the amount of \$170,317, will leave a current year balance of \$157,995.</p> <p>STRATEGIC PLAN GOAL: Ratifying and extending an existing maintenance and support contract to assure a successful transition to new applications used by multiple city departments relates to the City's goal of a Financially Strong City with Service Excellence.</p>					
SUMMARY OF ITEM					
See recommendation memo					
List of Supporting Documents: Recommendation memo			Other Departments, Boards, Commissions or Agencies		



Memorandum

Date: Wednesday, June 1, 2016

To: Diane Palmer-Boeck, Director of Procurement and Project Management

From: Chris Chiancone, Chief Information Officer

Subject: SunGard Ratification and Extension of Maintenance and Support Services

The City of Plano recently converted from SunGard (SPSS) to TRAKiT and Utiligy after 20 years of use. The sun-setting process of the SunGard system requires check and balances to ensure that no information is lost during the conversion and user acceptance process. The legacy system is being used as a quasi-parallel environment, allowing subject matter experts to refer to historical information for customers who have specific questions about their utility billing statements and services. The contract requires ratification due to unforeseen changes in project scope, extended period of time testing to ensure accuracy, and extension for parallel historical data validation for year-end comparison.

Our recommendation is to keep the SunGard system maintenance in operation until December 31, 2016, to both help with the continuing user acceptance and to help validate information for year closing.

Without the SunGard system, it would be impossible for staff to refer to historical information for verification and validation.