



CITY OF PLANO COUNCIL AGENDA ITEM

CITY SECRETARY'S USE ONLY				
<input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory				
Council Meeting Date:		10/13/2014		
Department:		Police		
Department Head		Gregory W. Rushin		
Agenda Coordinator (include phone #): Lincoln Thompson x7376				
CAPTION				
Rejection of all proposals for CSP No. 2013-136-C for an Advanced Authentication Product for the Police Department.				
FINANCIAL SUMMARY				
<input checked="" type="checkbox"/> NOT APPLICABLE <input type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP				
FISCAL YEAR: 2014-15	Prior Year (CIP Only)	Current Year	Future Years	TOTALS
Budget	0	0	0	0
Encumbered/Expended Amount	0	0	0	0
This Item	0	0	0	0
BALANCE	0	0	0	0
FUND(S): N/A				
COMMENTS: This item has no financial impact. STRATEGIC PLAN GOAL: Rejecting all bids for the Advanced Authentication Product relates to the City's Goal of Financially Strong City with Service Excellence.				
SUMMARY OF ITEM				
The Police Department requests the rejection of all proposals received for CSP No. 2013-136-C Advanced Authentication Product for the purpose of updating infrastructure and revising specifications.				
List of Supporting Documents:			Other Departments, Boards, Commissions or Agencies	
Bid Rejection Memo			N/A	



Memorandum

Date: September 30, 2014

To: Diane Palmer-Boeck, Chief Purchasing Officer, Plano Purchasing Department

From: Gregory W. Rushin, Chief of Police, Plano Police Department *GR*

Subject: Rejection of all bids RE: Solicitation 2013-136-C (Advanced Authentication Product)

In April 2013, the City of Plano published a solicitation for proposals to procure an advanced authentication product, in an effort to achieve compliance with the FBI Criminal Justice Information Services (CJIS) Security Policy. The original solicitation indicated that we planned to equip as many as 150 vehicles with the solution, since CJIS had a strict mandate set for September 30, 2014. On June 18, 2013, the evaluation committee met and decided upon the "2FA One" product, at which time the vendor was notified. Less than a week later, however, we were advised by the Texas Department of Public Safety that the CJIS security policy was being revised to add police vehicles to the definition of "physically secure location", meaning advanced authentication would not be mandatory for mobile computers that remained locked within those vehicles at all times. Based on this new information, the initial project scope was reduced to just 30 units, since we no longer had a legal requirement for immediate introduction of advanced authentication into our full fleet of vehicles. It was anticipated that this quantity would allow us to equip the handful of mobile computers that are used outside of vehicles for CJIS purposes, and to prove the concept for expansion to all in-car devices if so desired. Although an exception had now been implemented for these "secure" computers; the Police Department recognizes it has a continued obligation to keep criminal justice information protected and confidential at all times. It is believed that implementation of an advanced authentication solution will assist us in accomplishing that objective and also provide Officers with single-sign-on (SSO) capability for more secure and rapid access to multiple applications, databases, and essential websites.

On August 23, 2013, a new quote was obtained from 2FA in the amount of \$10,516.50, and proof of concept testing began in November 2013. As a result of the initial testing, it was determined that the 2FA solution would not work on our mobile computers using the existing citywide "MotoMesh" wireless network infrastructure. Meetings were held with representatives of 2FA and NetMotion Wireless, and a plan was developed for implementation using 4G/LTE wireless broadband adapters and a virtual "Radius" server for user authentication. Though the radius server was never established and it remains unknown if it is truly necessary; members of the Technology Services Department did secure services from AT&T for two test units and were able to confirm that the solution would work properly using a commercial carrier wireless configuration. We are currently working with Technology Services staff to transition from MotoMesh to 4G/LTE broadband on all mobile computers, but this could take several more weeks due to necessary testing and selection of a router for in-vehicle communications management. We are also in the process of procuring rugged tablet computers for use by Patrol and Traffic Officers for electronic citation issuance, field report completion, and a number of other tasks. Though these units will not initially be used for any CJIS purposes and therefore not subject to the same security policies as our mobile computers; it is possible this will change in the future and we must take this into account as we work to implement a comprehensive advanced authentication solution. Since several months have already elapsed from the time a solution was selected and we do not yet have a timeline available for implementation, the Purchasing Department recommended that all bids be rejected at this time. We will likely reissue a solicitation when the necessary infrastructure is in place.