



**CITY OF PLANO
COUNCIL AGENDA ITEM**

CITY SECRETARY'S USE ONLY				
<input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory				
Council Meeting Date:		10/22/2012		
Department:		Technology Services		
Department Head		David Stephens		
Agenda Coordinator (include phone #): Dianna Wike x7549				
CAPTION				
To approve the purchase of MotoMesh Maintenance and Support for one (1) year with three (3) City optional renewals, in the annual amount of \$500,000 from Scientel Wireless, LLC through an existing contract and authorizing the City Manager to execute all necessary documents. (HGAC Contract No. CW 10-09)				
FINANCIAL SUMMARY				
<input type="checkbox"/> NOT APPLICABLE <input checked="" type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP				
FISCAL YEAR:	2012-13, 2013-14, 2014-15, 2015-16	Prior Year (CIP Only)	Current Year	Future Years
		TOTALS		
Budget	0	800,000	1,500,000	2,300,000
Encumbered/Expended Amount	0	0	0	0
This Item	0	-500,000	-1,500,000	-2,000,000
BALANCE	0	300,000	0	300,000
FUND(s): TECHNOLOGY SERVICES FUND				
<p>COMMENTS: Funds are included in the 2012-13 Wireless Support budget for maintenance contracts that support the hardware required to operate the City's mesh devices. The estimated amount to be spent in FY 2012-13 is \$500,000, and the remaining funds will be used for other maintenance agreements. This item is for a (4) year maintenance and support agreement, subject to funding and budget appropriations in future years. The estimated future amount is \$1,500,000, (\$500,000 in FY 2013-14, 2014-15, and 2015-16).</p> <p>STRATEGIC PLAN GOAL: Maintenance and support contracts relate to the City's Goal of Financially Strong City with Service Excellence.</p>				
SUMMARY OF ITEM				
<p>The Technology Services staff recommends approval of the purchase of annual maintenance and support for the MotoMesh network from Scientel Wireless, LLC utilizing their HGAC contract for one (1) year with three (3) City optional renewals, in the annual amount of \$500,000. The MotoMesh network is used by many of our departments, including public safety, to provide critical services for our citizens. This will establish a one year contract with three City optional renewals. Without the annual maintenance and support contract, the MotoMesh network would be at risk for failure and the time to repair the failed device may cause extensive outages on this critical infrastructure.</p>				
List of Supporting Documents:			Other Departments, Boards, Commissions or Agencies	



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Memorandum

Memorandum	

Interoffice Memo

Date: 9/27/2012

To: Diane Palmer-Boeck, Chief Purchasing Officer

Cc:

From: David Stephens, Director Technology Services

RE: Scientel Wireless, LLC Maintenance – November 1, 2012 – October 31, 2013

It is the recommendation of Technology Services to award the annual maintenance of our wireless mesh network contract to Scientel Wireless LLC. Scientel Wireless has been instrumental in the design and installation of our wireless network.

An award to Scientel will be based on HGAC contract CW10-09 in the amount of \$500,000 for all hardware maintenance and onsite support, 2 hour call response and a 4 hour site response including manpower, equipment, and expertise to support and maintain the mission critical mesh wireless infrastructure. This network will be used by many of our departments (including public safety) to provide critical services for our citizens. As a part of the contract Scientel will monitor the network on 7/24 basis and will maintain the integrity and continuity for this critical infrastructure. The contract through HGAC is a one year contract with three one-year renewal options.

This maintenance is necessary to maintain the support for the wireless network that supports Public Safety and many other city departments. Without the support contract the network would be at risk for failure due to software or hardware issues. The time to repair the failed device may cause extensive outages on this critical infrastructure.