



CITY OF PLANO COUNCIL AGENDA ITEM

CITY SECRETARY'S USE ONLY				
<input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory				
Council Meeting Date:		11/25/2013		
Department:		Technology Services		
Department Head		David Stephens		
Agenda Coordinator (include phone #): Dianna Wike x7549				
CAPTION				
Approval of the purchase of CommVault Software License Upgrade and subsequent Premier Support Maintenance Coverage in the amount of \$248,411 from CDW Government, LLC through an existing contract with The Cooperative Purchasing Network (TCPN) and authorizing the City Manager to execute all necessary documents. (TCPN Contract No. R5106)				
FINANCIAL SUMMARY				
<input type="checkbox"/> NOT APPLICABLE <input checked="" type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP				
FISCAL YEAR:	2013-14	Prior Year (CIP Only)	Current Year	Future Years
				TOTALS
Budget		0	3,291,924	0
Encumbered/Expended Amount		0	-915,897	0
This Item		0	-248,411	0
BALANCE		0	2,127,616	0
FUND(s): TECHNOLOGY SERVICES FUND				
COMMENTS: Funds are included in the 2013-14 Technology Services budget for this licensing and maintenance agreement. The remaining balance will be used throughout the year for other maintenance agreements.				
STRATEGIC PLAN GOAL: Maintenance agreements relate to the City's Goal of Financially Strong City with Service Excellence.				
SUMMARY OF ITEM				
Technology Services staff recommends approval of the purchase of CommVault License Upgrade and Galaxy Software Premier Support Maintenance Coverage from CDW Government, LLC, through The Cooperative Purchasing Network contract in the amount of \$248,411. The CommVault software is used to back up every server and database used by the City of Plano. This upgrade will allow the City more flexibility to adjust the types of data stored. There is also a compliance database for email retention. The City is authorized to purchase from a cooperative purchasing program with another local government or a local cooperative organization pursuant to Chapter 271 Subchapter F of the Local Government Code; and by doing so satisfies any State Law requiring local governments to seek competitive bids for items. (TCPN Contract No. R5106)				
List of Supporting Documents: Memorandum			Other Departments, Boards, Commissions or Agencies	



Memorandum

Date: November 7, 2013

To: Diane Palmer-Boeck, Purchasing Manager

From: David Stephens, Director Technology Services

Subject: CommVault licensing upgrade and software maintenance for FY2013-14

Technology Services proposes purchasing a licensing upgrade to CommVault software and subsequent software maintenance from CDW Government, LLC. They are an authorized CommVault reseller on TCPN contract R5106. CDWG's proposal was the most cost effective from three proposals that were received.

The licensing upgrade for the CommVault software will allow the City of Plano to migrate from purchasing individual licenses for media agents for specific backup functions, i.e. print/file, database, and SharePoint; to a total terabyte of data backed up. This will allow the City more flexibility in the future to adjust the types of data that is stored and how to back up that data. Currently we would have to purchase more and different types of licenses if we wanted to change types of data we back up.

The software maintenance contract will allow the City of Plano to obtain software maintenance and support all of the CommVault backup software we use in our environment. The CommVault software is used to back up every server and database used by the City of Plano. There is also a compliance database for email retention. If we were not able to backup up these critical servers then we may not be able to restore information in the event of a hardware or software failure on a specific server. This may affect the operation of other departments. This maintenance contract provides 7x24 coverage and a 4-hour response for our CommVault software.

This contract would be for \$248,411.04, which is broken down into \$162,069.70 for the licensing upgrade and \$86,341.34 for a one-year software maintenance agreement. The revised licensing model has allowed us to reduce our annual software maintenance costs by over \$40,000 per year. This software maintenance would be effective from January 1, 2014 to December 31, 2014.