



CITY OF PLANO COUNCIL AGENDA ITEM

CITY SECRETARY'S USE ONLY	
<input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory	
Council Meeting Date:	12/8/2014
Department:	Technology Services
Department Head	David Stephens
Agenda Coordinator (include phone #): Dianna Wike x7549	

CAPTION

CSP No. 2014-127-C, for a one-year contract with five (5) City optional renewals, for Permit, Land Use, and Licensing Enterprise Solution and maintenance for the Planning, GIS, Engineering, Building Inspections and Property Standards departments to CRW Systems, Inc. in the estimated amount of \$644,600 for implementation, with five (5) years of maintenance in the estimated amount of \$390,187, for a total estimated six-year amount of \$1,034,787, and authorizing the City Manager to execute all necessary documents.

FINANCIAL SUMMARY

NOT APPLICABLE
 OPERATING EXPENSE
 REVENUE
 CIP

FISCAL YEAR:	2014-15, 2015-16, 2016-17, 2017-18, 2018-19, 2019-20	Prior Year (CIP Only)	Current Year	Future Years	TOTALS
Budget		0	1,500,000	375,000	1,875,000
Encumbered/Expended Amount		0	0	0	0
This Item		0	-425,525	-609,262	-1,034,787
BALANCE		0	1,074,475	-234,262	840,213

FUND(s): TECHNOLOGY IMPROVEMENTS CIP, TECHNOLOGY SERVICES FUND

COMMENTS: Funding is available in the 2014-15 Technology Improvements CIP and will be budgeted in future operating budgets. This item, in the estimated amount of \$1,034,787, covers the purchase and ongoing maintenance costs through FY 2019-20. The purchase of the Permitting, Licensing & Land Management Software will be recorded in the Technology Improvements CIP, while ongoing maintenance costs will be covered within the Technology Services Fund operating appropriation starting in FY 2015-16.

STRATEGIC PLANO GOAL: Purchasing enterprise-wide software to improve performance of multiple city departments relates to the City's goal of Financially Strong City with Service Excellence.

SUMMARY OF ITEM

Technology Services staff recommends the Competitive Sealed Proposal of CRW Systems, Inc., in the estimated amount of \$644,600 for implementation, with five (5) years of maintenance in the estimated amount of \$390,187, for a six-year total estimated amount of \$1,034,787, be accepted as the best value conditioned on timely execution of necessary contract documents for the Permit, Land Use and Licensing Enterprise solution and maintenance for multiple departments.



CITY OF PLANO COUNCIL AGENDA ITEM

List of Supporting Documents: Memorandum CSP Recap	Other Departments, Boards, Commissions or Agencies



Memorandum

Date: November 20, 2014

To: Diane Palmer-Boeck, Purchasing Manager

From: David Stephens, Chief Information Officer

Subject: Purchase of CRW Systems, Inc. software for Permit, Land Use and Licensing.

The City of Plano desires to purchase an enterprise-wide application for Permitting, Licensing and Land Management. This new application will replace a legacy application that has been in use for over 19 years at the City of Plano. The new application will incorporate features and functionality that will allow increased cross-departmental data sharing and increased self-service by the citizens for permits and status inquiries.

On March 5, 2014 a competitive sealed proposal (CSP) was released seeking a solution that would allow City departments to integrate various functions, such as planning, geographic information systems (GIS), permitting, land-use development and code enforcement activities. The primary users of this new system include Planning and GIS, Engineering, Building Inspections and Property Standards. Other departments would need access to this system to inquire about the status of plans or cases. Automated workflows within the selected solution are imperative to reduce manual data entry and facilitate expediting work processes.

Five responses to CSP 2014-127-C were received on March 28, 2014 with solutions that addressed the requirements within the CSP. A multi-departmental group reviewed the responses and requested on-site demonstrations from selected respondents. After considerable deliberation and discussion by this group, a decision was made to select CRW Systems, Inc's TRAKiT application as the most cost effective and full featured solution.

The City of Plano seeks to purchase software, maintenance and professional services for the implementation of the TRAKiT application. The total expenditures for the CRW Systems application over a 6-year period is estimated at \$1,034,787. The cost of the software licenses and implementation services is \$644,600. This will be broken down into five milestone payments based on vendor performance and deliverables being achieved. The software maintenance costs for years two to six totals \$390,187. This maintenance is broken down into the following payment schedule: FY 2015-16 - \$75,000, FY 2016-17 - \$75,000, FY 2017-18 - \$78,750, FY 2018-19 - \$78,750, FY 2019-20 - \$82,687. The hardware costs to host this application, with five-year maintenance, is approximately \$41,000.

If the City of Plano were not able to purchase and implement this software application, numerous departments would be limited in their abilities to offer on-line services and expand service offerings. We would also have to upgrade our existing application, which is based on a legacy operating system, at considerable cost.

CITY OF PLANO
CSP NO. 2014-127-C
FOR PERMIT, LAND USE, AND LICENSING ENTERPRISE SOLUTION
CSP RECAP

CSP opening Date/Time: March 28, 2014 at 3:00 PM

Number of Vendors Notified: 8970

Vendors Submitting "No Bids": 1

Number of Proposals Considered: 5 **Implementation Total**

CRW Systems, Inc.	\$ 644,600
Power Engineers, Inc.	\$ 723,351
N. Harris Computer Corporation	\$ 869,030
NTT Data, Inc.	\$1,002,291
Tyler Technologies	\$1,017,010

Proposals Received - Not Considered: 0

Recommended Vendor(s):

CRW Systems \$644,600 with 5 years maintenance for a total of \$1,034,787

Dianna Wike

November 20, 2014

Dianna Wike, Contract Specialist

DATE