



**CITY OF PLANO
COUNCIL AGENDA ITEM**

CITY SECRETARY'S USE ONLY				
<input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory				
Council Meeting Date:		03/26/12		
Department:		Technology Services		
Department Head		David Stephens		
Agenda Coordinator (include phone #): Amy Powell X7342				
CAPTION				
To approve the purchase of maintenance and support for network infrastructure switches in the amount of \$237,937 from INX, LLC. through a Department of Information Resources (DIR) Contract, and authorizing the City Manager to execute all necessary documents. (DIR-SDD-1386)				
FINANCIAL SUMMARY				
<input type="checkbox"/> NOT APPLICABLE <input checked="" type="checkbox"/> OPERATING EXPENSE <input type="checkbox"/> REVENUE <input type="checkbox"/> CIP				
FISCAL YEAR: 2011-12	Prior Year (CIP Only)	Current Year	Future Years	TOTALS
Budget	0	2,866,574	0	2,866,574
Encumbered/Expended Amount	0	-1,791,291	0	-1,791,291
This Item	0	-237,937	0	-237,937
BALANCE	0	837,346	0	837,346
FUND(S): TECHNOLOGY SERVICES FUND				
COMMENTS: Funds are included in the 2011-12 Technology Services budget for annual maintenance and support on the Cisco SMARTnet switches. The remaining balance will be used throughout the year for other maintenance agreements.				
STRATEGIC PLAN GOAL: Network switches and other infrastructure maintenance support services relate to the City's Goal of Financially Strong City with Service Excellence.				
SUMMARY OF ITEM				
Technology Services recommends Council approve the purchase of maintenance and support for network infrastructure switches, in the amount of \$237,937 from INX, LLC, through an existing Department of Information Resources (DIR) Contract. This maintenance is for a one-year term and provides the City with on-site support for our Cisco Equipment should we have any power outages. The City is authorized to purchase from the State Contract List pursuant to Section 271, Subchapter D of the Local Government Code, and by doing so, satisfies any State Law requiring the local government to seek competitive bids for items. (DIR-SDD-1386)				
List of Supporting Documents: Staff Memo			Other Departments, Boards, Commissions or Agencies	

Memo

Date: 3/7/2012
To: Diane Palmer-Boeck, Chief Purchasing Officer
From: David Stephens, Director Technology Services
RE: Cisco Hardware and Software Support Contract

We propose purchasing Cisco maintenance from INX, LLC, in the amount of \$237,936.54, through an existing contract with the State of Texas, Department of Information Resources (DIR), Contract No. DIR-SDD-1386. Technology Services also received quotes from CDW-Government for \$241,259.83 and World Wide Technologies for \$ 241,884.57.

INX, LLC will provide the City with critical hardware and software support for Cisco products. The Cisco hardware and software to be supported by INX, LLC provides the foundation for the City of Plano's network, both wired and wireless. Without this support, the City of Plano will not have access to software fixes or replacement hardware for failures in a timely manner. The 4 hour response in this contract ensures that any outages due to hardware or software failure will be addressed by INX within a 4 hour window after being notified. This minimizes the potential network outages and keeps the user productivity at higher levels.