



**CITY OF PLANO
COUNCIL AGENDA ITEM**

| | |
|--|---------------------|
| CITY SECRETARY'S USE ONLY | |
| <input type="checkbox"/> Consent <input type="checkbox"/> Regular <input type="checkbox"/> Statutory | |
| Council Meeting Date: | 5/29/12 |
| Department: | Technology Services |
| Department Head | David Stephens |
| Agenda Coordinator (include phone #): Amy Powell X7342 | |

CAPTION

A Resolution of the City Council of the City of Plano, Texas, approving the terms and conditions of a TriTech Software Support Renewal Agreement for a period of three (3) years by and between the City of Plano and TriTech Software Systems, a sole source provider, to provide support and maintenance of the software system, in an amount of Two Hundred Twenty Nine Thousand Three Hundred Forty Eight and 96/100 Dollars (\$229,348.96) for year one (1); in an amount of Two Hundred Forty Thousand Seven Hundred Fifty Seven and 11/100 (\$240,757.11) for year two (2); and in an amount of Two Hundred Fifty Two Thousand Seven Hundred Thirty Five and 66/100 (\$252,735.66) for year three (3); authorizing its execution by the City Manager or his authorized designee; and providing an effective date.

FINANCIAL SUMMARY

NOT APPLICABLE OPERATING EXPENSE REVENUE CIP

| FISCAL YEAR: 2011-12; 2012-13; 2013-14 | Prior Year (CIP Only) | Current Year | Future Years | TOTALS |
|---|--------------------------|-----------------|-----------------|------------------|
| Budget | 0 | 753,633 | 493,493 | 1,247,126 |
| Encumbered/Expended Amount | 0 | -174,450 | 0 | -174,450 |
| This Item | 0 | -229,349 | -493,493 | -722,842 |
| BALANCE | 0 | 349,834 | 0 | 349,834 |

FUND(s): TECHNOLOGY SERVICES FUND

COMMENTS: This item approves a three-year contract. Expenditures will be made in Public Safety Support within the approved budget appropriations for each year of the contract. The amount to be spent in FY 2011-12 for this contract is \$229,349. The future amount is \$493,493, (\$240,757 in 2012-13 and \$252,736 in 2013-14). The remaining balance will be used throughout the year for other Public Safety Support maintenance agreements.

STRATEGIC PLAN GOAL: Maintenance agreements for Public Safety applications relate to the City's Goal of Financially Strong City with Service Excellence.

SUMMARY OF ITEM

Technology Services recommends Council approve this Resolution for TriTech Software Systems, Inc., in the amount of \$229,348.96 for year one of this agreement, \$240,757.11 for year two, and \$252,735.66 for year three, subject to availability and appropriation of funds, for VisiCAD License and Software Maintenance and Support. Maintenance and support for the VisiCAD Software Products is only available from one source, TriTech Software Systems Inc., and therefore is exempt from competitive bid as provided for in Section 252.022(a) (7) of the Texas Local Government Code.



**CITY OF PLANO
COUNCIL AGENDA ITEM**

| List of Supporting Documents: Resolution and Staff Memo | Other Departments, Boards, Commissions or Agencies |
|--|--|
| | |

Memorandum

Date: April 26, 2012

To: David Stephens, Director of Technology Services

From: Danny Housewright, Systems and Programming Manager

Subject: Computer Aided Dispatch Software Support Agreement
Renewal

The City of Plano uses Computer Aided Dispatch software applications from TriTech Software Systems for the very critical service of dispatching calls for service for the Police and Fire Departments. TriTech Software Systems is the developer of the Computer Aided Dispatch software and is the sole source for upgrades and on-going support for the software. Therefore, I recommend that approval of an expenditure of \$229,348.96 for the renewal of the annual Software Support Agreement with TriTech Software Systems.

A Resolution of the City Council of the City of Plano, Texas, approving the terms and conditions of a TriTech Software Support Renewal Agreement for a period of three (3) years by and between the City of Plano and TriTech Software Systems, a sole source provider, to provide support and maintenance of the software system, in an amount of Two Hundred Twenty Nine Thousand Three Hundred Forty Eight and 96/100 Dollars (\$229,348.96) for year one (1); in an amount of Two Hundred Forty Thousand Seven Hundred Fifty Seven and 11/100 (\$240,757.11) for year two (2); and in an amount of Two Hundred Fifty Two Thousand Seven Hundred Thirty Five and 66/100 (\$252,735.66) for year three (3); authorizing its execution by the City Manager or his authorized designee; and providing an effective date.

WHEREAS, the Technology Services Department of the City of Plano utilizes the software systems supported and maintained by TriTech Software Systems; and

WHEREAS, TriTech Software Systems is the sole source provider of the support and maintenance of the software systems utilized by the Technology Services Department; and

WHEREAS, the City Council has been presented a proposed Renewal of Software Support Agreement between the City of Plano and TriTech Software Systems for the support and maintenance of the software system, a substantial copy of which is attached hereto as Exhibit "A" and incorporated herein by reference (hereinafter called "Agreement"); and,

WHEREAS, upon full review and consideration of the Agreement and all matters attendant and related thereto, the City Council is of the opinion that the Agreement should be approved, and that the City Manager or his designee shall be authorized to execute it on behalf of the City of Plano.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF PLANO, TEXAS THAT:

Section I. The City Council hereby finds and determines that TriTech Software Systems is the sole source provider for the support and maintenance of the software system and, thus, the support and maintenance of the software system is exempt from competitive bid as provided for in *V.T.C.A., Local Government Code, Section 252.022(a)(7)*.

Section II. The City Council hereby approved the three (3) year Agreement to renew the support and maintenance of the software system, in an amount of Two Hundred Twenty Nine Thousand Three Hundred Forty Eight and 96/100 Dollars (\$229,348.96) for year one (1); in an amount of Two Hundred Forty Thousand Seven Hundred Fifty Seven and 11/100 (\$240,757.11) for year two (2); and in an amount of Two Hundred Fifty Two Thousand Seven Hundred Thirty Five and 66/100 (\$252,735.66) for year three (3).

Section III. The City Manager, or his authorized designee is hereby authorized to execute the Agreement and all other documents in connection therewith on behalf of the City of Plano, according to the terms and conditions set forth in the Agreement.

Section IV. This Resolution shall become effective immediately upon its passage.

DULY PASSED AND APPROVED this 29th day of May, 2012.

Phil Dyer, MAYOR

ATTEST:

Diane Zucco, CITY SECRETARY

APPROVED AS TO FORM:

Diane C. Wetherbee, CITY ATTORNEY

EXHIBIT "A"



April 5, 2012

City of Plano
Attn Earl Atencio
1117 E. 15th St.
Plano, TX. 75074

Renewal of Software Support Agreement

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which is due to expire on May 31, 2012. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your TriTech System.

Please complete and sign this Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system will not be provided if you have not paid your Support Renewal Fee by the Expiration date of your Software Support Agreement.

TriTech Support Services Renewal Agreement Amendment

Client agrees to renew its Software Support Agreement, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. This Support Renewal Agreement Amendment and applicable support fees must be signed, paid and returned by June 1, 2012 to avoid any interruptions in the software support and maintenance services provided by TriTech. Payment of \$229,348.96 for this period is due by June 1, 2012. Subsequent Years will be invoiced 60 days prior to the expiration date.

Consumer Price Index Adjustment

For support renewals that go into effect within calendar year 2012-2015, the support renewal fee has been increased by the consumer price index (CPI) rate of 2.9% for 2012 and 5% per year for 2013 and 2014.

Note: Escrow, ESRI and TeleAtlas Fees are calculated separately and added to your annual support fee.

Payment

For your convenience, we have enclosed an invoice for the full amount of the TriTech Support Services Renewal Fees covering period beginning June 1, 2012-May 31, 2013. If you have any questions, please contact Diana Sliwicki or your Client Account Manager at 858-799-7000.

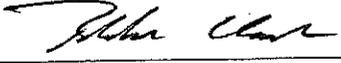
The Support Renewal Agreement for TriTech Support Services is based upon the following TriTech Software licenses:

| Plano | | | | | | | |
|---|------|---------------|------------------|--------------------|-----------------------------|-----------------------------|-----------------------------|
| Product Name | Note | # of Licenses | Cost per License | Total License Cost | Support Term 6/1/12-5/31/13 | Support Term 6/1/13-5/31/14 | Support Term 6/1/14-5/31/15 |
| VisiCAD Command (Multi-Agency) Database Server License | | 1 | 30,000.00 | 30,000.00 | 6,972.13 | 7,320.74 | 7,686.77 |
| VisiCAD Command (Multi-Agency) Full-User License | | 19 | 11,368.42 | 216,000.00 | 50,199.34 | 52,709.30 | 55,344.77 |
| VisiCAD Web View Server License | | 1 | 2,500.00 | 2,500.00 | 581.01 | 610.06 | 640.56 |
| VisiCAD Web View 100-User License Pack (Concurrent) | | 1 | 100,000.00 | 100,000.00 | 23,240.43 | 24,402.46 | 25,622.58 |
| VisiCAD BOLO License | | 1 | 15,000.00 | 15,000.00 | 3,486.07 | 3,660.37 | 3,843.39 |
| VisiCAD Router License | | 1 | 15,000.00 | 15,000.00 | 3,486.07 | 3,660.37 | 3,843.39 |
| VisiCAD Divert | | 1 | 7,500.00 | 7,500.00 | 1,743.03 | 1,830.18 | 1,921.69 |
| VisiCAD Playback | | 1 | 7,500.00 | 7,500.00 | 1,743.03 | 1,830.18 | 1,921.69 |
| VisiCAD Multi Agency | | 1 | 10,000.00 | 10,000.00 | 2,324.04 | 2,440.25 | 2,562.26 |
| VisiCAD R-Check | | 1 | 5,000.00 | 5,000.00 | 1,162.02 | 1,220.12 | 1,281.13 |
| VisiCAD TDD | | 1 | 5,000.00 | 5,000.00 | 1,162.02 | 1,220.12 | 1,281.13 |
| VisiCAD Protocol | | 1 | 5,000.00 | 5,000.00 | 1,162.02 | 1,220.12 | 1,281.13 |
| VisiCAD Archive Data Purging and SQL Replication | | 1 | 25,000.00 | 25,000.00 | 5,810.11 | 6,100.61 | 6,405.64 |
| VisiCAD Training/Test Server | | 1 | 10,000.00 | 10,000.00 | 2,324.04 | 2,440.25 | 2,562.26 |
| VisiCAD Voyager Proxy Message Switch Server | | 1 | 50,000.00 | 50,000.00 | 11,620.22 | 12,201.23 | 12,811.29 |
| Voyager Proxy | | 1 | 7,500.00 | 7,500.00 | 1,743.03 | 1,830.18 | 1,921.69 |
| RMS Connection VisiCAD Voyager Proxy | | 1 | 10,000.00 | 10,000.00 | 2,324.04 | 2,440.25 | 2,562.26 |
| CSI Court System Connection VisiCAD Voyager Proxy | | 1 | 15,000.00 | 15,000.00 | 3,486.07 | 3,660.37 | 3,843.39 |
| ANI/ALI Simulation Application | | 1 | 2,500.00 | 2,500.00 | 581.01 | 610.06 | 640.56 |
| Response Area Link | | 1 | 2,500.00 | 2,500.00 | 581.01 | 610.06 | 640.56 |
| OOS Status Queue | | 1 | 2,000.00 | 2,000.00 | 464.81 | 488.05 | 512.45 |
| VisiCAD Command Modification - Help Library Module | | 1 | 12,000.00 | 12,000.00 | 2,788.85 | 2,928.29 | 3,074.71 |
| Standard Alpha-Numeric Paging Interface License | | 1 | 9,000.00 | 9,000.00 | 2,091.64 | 2,196.22 | 2,306.03 |
| Standard E-9-1-1 With TDD Interface License | | 1 | 20,000.00 | 20,000.00 | 4,648.09 | 4,880.49 | 5,124.52 |
| Sun Pro Integration Module License | | 1 | 40,000.00 | 40,000.00 | 9,296.17 | 9,760.98 | 10,249.03 |
| MASI RMS One-Way Closed-Record Download License | | 1 | 25,000.00 | 25,000.00 | 5,810.11 | 6,100.61 | 6,405.64 |
| Safety PAD EMS VisiCAD -Record Download License | | 1 | 25,000.00 | 25,000.00 | 5,810.11 | 6,100.61 | 6,405.64 |
| Trimble Automatic Vehicle Location Interface License | | 1 | 30,000.00 | 30,000.00 | 6,972.13 | 7,320.74 | 7,686.77 |
| Mobile Computer Terminal Interface License (MWS20/Laptop) | | 1 | 85,000.00 | 85,000.00 | 19,754.37 | 20,742.09 | 21,779.19 |
| Justice Message Switch Interface License | | 1 | 25,000.00 | 25,000.00 | 5,810.11 | 6,100.61 | 6,405.64 |
| Net Clock Configuration | | 1 | 500.00 | 500.00 | 116.20 | 122.01 | 128.11 |
| Pro Q/A Integration Module License | | 5 | 450.00 | 2,250.00 | 522.91 | 549.06 | 576.51 |
| Location CAD Voice Dispatch Interface | | 1 | 10,000.00 | 10,000.00 | 2,324.04 | 2,440.25 | 2,562.26 |
| ICAD Alarm System Integration w/VisiCAD Premise | | 1 | 50,000.00 | 50,000.00 | 11,620.22 | 12,201.23 | 12,811.29 |
| Deccan Box Area Build to VisiCAD Response Area Interface (ESRI) | | 1 | 50,000.00 | 50,000.00 | 11,620.22 | 12,201.23 | 12,811.29 |
| GISLink / VisiCAD Map Import | | 2 | 25,000 | 25,000.00 | 5,810.11 | 6,100.61 | 6,405.64 |
| Snapshot Module (included) | | 1 | | 0.00 | 0.00 | 0.00 | 0.00 |
| GIS Event Playback Module (included) | | 1 | | 0.00 | 0.00 | 0.00 | 0.00 |
| VisiNet AVL Replacement Server License | [a] | 1 | 15,000.00 | 15,000.00 | 0.00 | 0.00 | 0.00 |
| VisiNet AVL Replacement Interface Server License | [a] | 1 | 25,000.00 | 25,000.00 | 0.00 | 0.00 | 0.00 |
| Full User Dispatcher/Call Taker License | | 3 | 10,000.00 | 30,000.00 | 6,972.13 | 7,320.74 | 7,686.77 |
| Total License Renewal Fee: | | | | | 228,162.96 | 239,571.11 | 251,549.66 |
| ESRI Fees: | | | | | 336.00 | 336.00 | 336.00 |
| Escrow Fee: | | | | | 850.00 | 850.00 | 850.00 |
| Total Adjusted License Renewal Fee: | | | | | 229,348.96 | 240,757.11 | 252,735.66 |
| NOTES: | | | | | | | |
| ESRI Fees 19 User Licenses and 2 GISLink @ 16.00 each | | | | | | | |
| Client no longer using TeleAtlas maps | | | | | | | |
| [a] Cal Amp paid 6 years support 10/1/11-9/30/17 | | | | | | | |

ACCEPTED AND AGREED:

TRITECH SOFTWARE SYSTEMS

Signature



Blake Clark
CFO

Printed Name

Title

Date

Plano

3 year Quote per client request

| Product Name | # of Licenses | Cost per License | Total License Cost | Support Term 6/1/12-5/31/13 | Support Term 6/1/13-5/31/14 | Support Term 6/1/14-5/31/15 |
|---|---------------|------------------|--------------------|-----------------------------|-----------------------------|-----------------------------|
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| VisiCAD TDD | 1 | 5,000.00 | 5,000.00 | 1,162.02 | 1,220.12 | 1,281.13 |
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| AN/ALI Simulation Application | 1 | 2,500.00 | 2,500.00 | 581.01 | 610.06 | 640.56 |
| Response Area Link | 1 | 2,500.00 | 2,500.00 | 581.01 | 610.06 | 640.56 |
| OOS Status Queue | 1 | 2,000.00 | 2,000.00 | 464.81 | 488.05 | 512.45 |
| VisiCAD Command Modification - Help Library Module | 1 | 12,000.00 | 12,000.00 | 2,788.85 | 2,928.29 | 3,074.71 |
| Standard Alpha-Numeric Paging Interface License | 1 | 9,000.00 | 9,000.00 | 2,091.64 | 2,196.22 | 2,306.03 |
| Standard E-9-1-1 With TDD Interface License | 1 | 20,000.00 | 20,000.00 | 4,648.09 | 4,880.49 | 5,124.52 |
| Sun Pro Integration Module License | 1 | 40,000.00 | 40,000.00 | 9,296.17 | 9,760.98 | 10,249.03 |
| MASI RMS One-Way Closed-Record Download License | 1 | 25,000.00 | 25,000.00 | 5,810.11 | 6,100.61 | 6,405.64 |
| Safety PAD RMS VisiCAD -Record Download License | 1 | 25,000.00 | 25,000.00 | 5,810.11 | 6,100.61 | 6,405.64 |
| Trimble Automatic Vehicle Location Interface License | 1 | 30,000.00 | 30,000.00 | 6,972.13 | 7,320.74 | 7,686.77 |
| Mobile Computer Terminal Interface License (MWS20/Leptop) | 1 | 85,000.00 | 85,000.00 | 19,754.37 | 20,742.09 | 21,779.19 |
| Justice Message Switch Interface License | 1 | 25,000.00 | 25,000.00 | 5,810.11 | 6,100.61 | 6,405.64 |
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| Pro QA Integration Module License | 5 | 450.00 | 2,250.00 | 522.91 | 549.06 | 576.51 |
| Location CAD Voice Dispatch Interface | 1 | 10,000.00 | 10,000.00 | 2,324.04 | 2,440.25 | 2,562.26 |
| ICAD Alarm System Integration w/VisiCAD Premise | 1 | 50,000.00 | 50,000.00 | 11,620.22 | 12,201.23 | 12,811.29 |
| Deccan Box Area Build to VisiCAD Response Area Interface (ESRI) | 1 | 50,000.00 | 50,000.00 | 11,620.22 | 12,201.23 | 12,811.29 |
| GISLink / VisiCAD Map Import | 2 | 25,000 | 25,000.00 | 5,810.11 | 6,100.61 | 6,405.64 |
| Snapshot Module (Included) | 1 | | 0.00 | 0.00 | 0.00 | 0.00 |
| GIS Event Playback Module (Included) | 1 | | 0.00 | 0.00 | 0.00 | 0.00 |
| VisiNet AVL Replacement Server License | [a] | 15,000.00 | 15,000.00 | 0.00 | 0.00 | 0.00 |
| VisiNet AVL Replacement Interface Server License | [a] | 25,000.00 | 25,000.00 | 0.00 | 0.00 | 0.00 |
| Full User Dispatcher/Call Taker License | 3 | 10,000.00 | 30,000.00 | 6,972.13 | 7,320.74 | 7,686.77 |
| Total License Renewal Fees | | | | 228,162.96 | 239,571.11 | 251,549.66 |
| ESRI Fees | | | | 336.00 | 336.00 | 336.00 |
| Escrow Fees: | | | | 850.00 | 850.00 | 850.00 |
| Total Adjusted License Renewal Fees | | | | 229,348.96 | 240,757.11 | 252,735.66 |

NOTES:

ESRI Fees 19 User Licenses and 2 GISLink @ 16.00 each
 Client no longer using TeleAtlas maps
 [a] Cat Amp paid 6 years support 10/1/11-9/30/17