

North Texas Tollway Authority

Elizabeth Mow, P.E.

Assistant Executive Director of Infrastructure

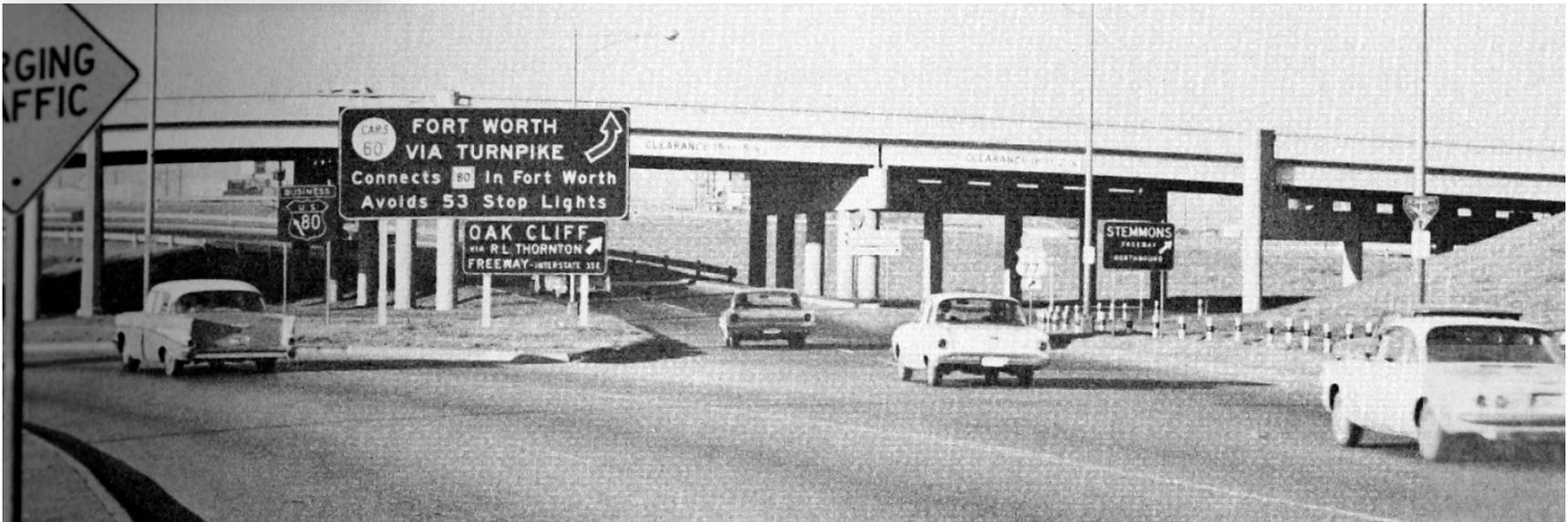
City of Plano

Sept. 22, 2014

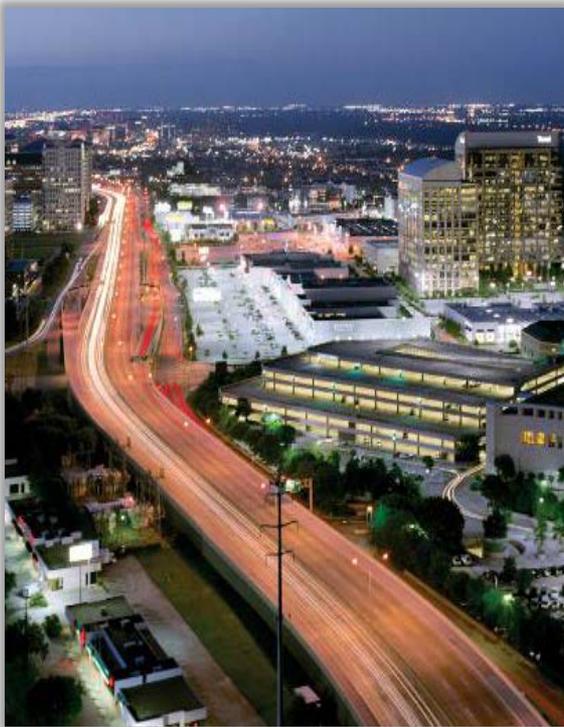
In the Beginning



- **Origins:** Texas Turnpike Authority – 1953
- **Destination:** Fort Worth → Dallas
- **Next Chapter:** Dallas North Tollway – 1968



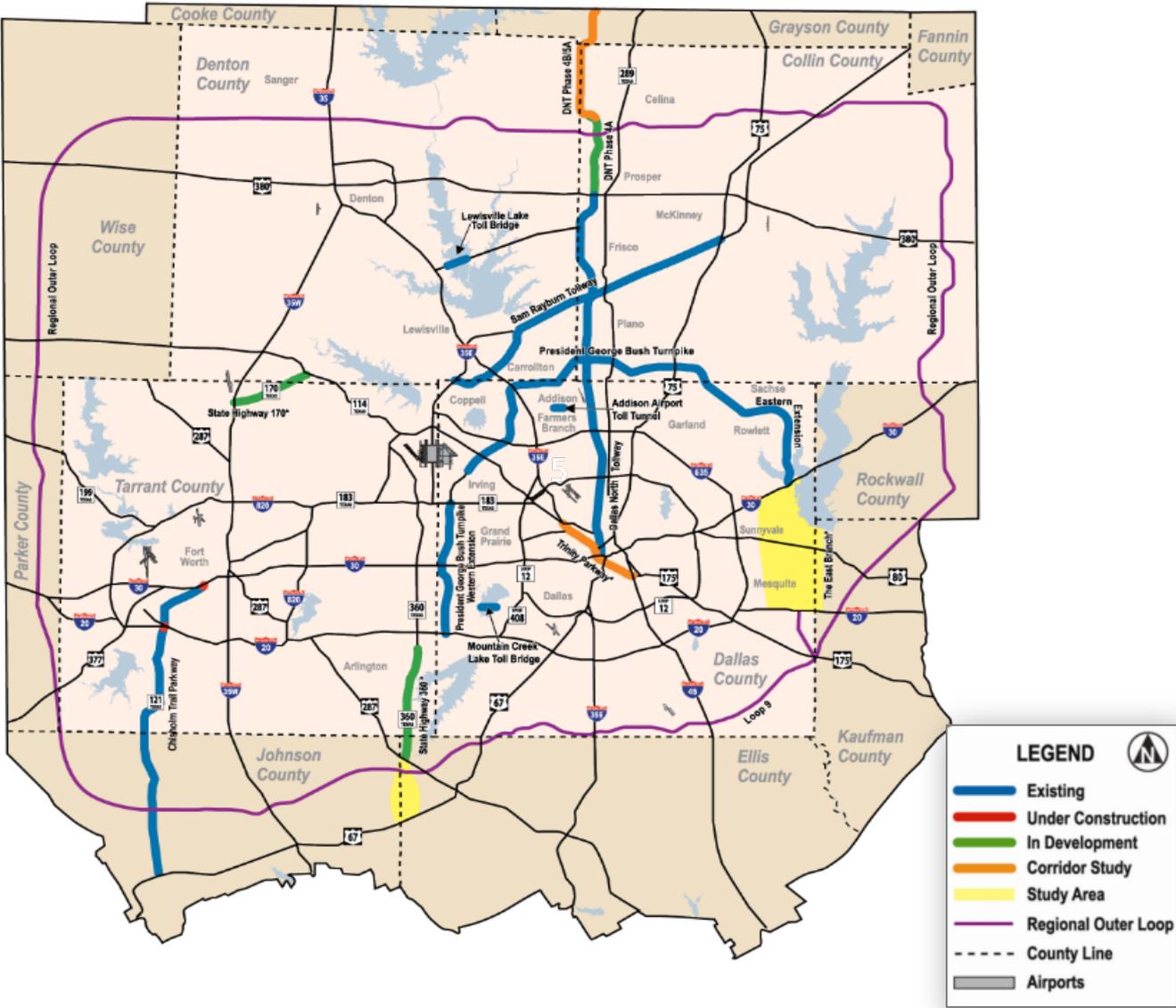
Latest Edition



- **1997:** NCTA established
- **2007-2014:** More than **\$4 billion** investment in new/existing toll projects
- **2014:** **950** lane miles
- **2014:** Nearly **6 million** customers
- **To Date:** **\$3.4 billion** to regional non-tolled/tolled transportation projects



NTTA Facility Map



By the Numbers



3 million

Total active TollTags
[2014]

Existing roadway system:

950

lane miles

1.8 million

Average daily
weekday transactions in



TOTAL REVENUE

2013

\$

5

7

3

mil

lion

on

n

Customer Service Matters

Customer Service:



Annual customer contacts [2013]:
3.8 Million



Annual web visits [2013]:
5.5 Million



Customers who drive on NTTA toll road annually: **6.5 Million**



Number of local employees: **730**

that's why we have an

90%

customer satisfaction rate



that means 9 out of 10 people are satisfied with our customer service



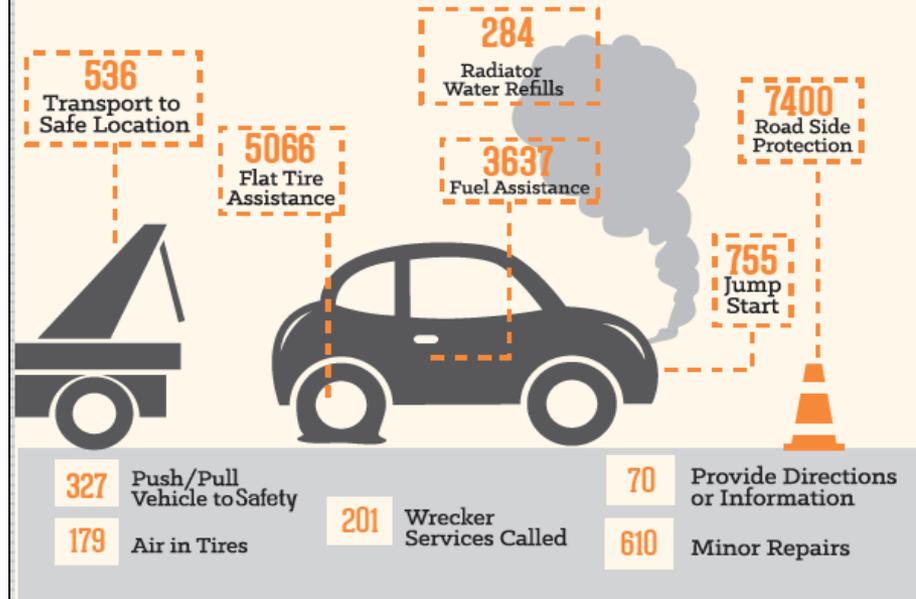
and we are working on that last person

In 2013 we helped

19,002

people reach their destination safely with FREE motor assists

HERE'S THE "BREAKDOWN"



Future Outlook: Capital Improvements

Five-Year Capital Plan

Project Classification	2015	2016	2017	2018	2019	Total
Reserve Maintenance Projects	\$22,480,524	\$17,923,600	\$13,895,238	\$18,432,521	\$25,975,683	\$98,707,566
Capital Improvement Projects	\$179,686,993	\$163,639,400	\$103,880,525	\$53,001,101	\$32,843,256	\$533,051,275
Consolidated NTTA System Construction Projects	\$6,760,800	\$18,515,000	\$36,365,000	\$30,440,000	\$66,955,000	\$159,035,800
Special System Construction Projects	\$43,669,450	\$2,012,900	\$164,500	\$898,500	\$6,269,790	\$53,015,140
Corridors Under Study Projects	\$551,000	\$660,000	\$160,000	\$160,000	\$10,000	\$1,541,000
TOTAL	\$253,148,767	\$202,750,900	\$154,465,263	\$102,932,122	\$132,053,729	\$845,350,781

**Projects Classification from 2015 – 2019 total:
\$845,350,781**

Capital Improvements – DNT

- **SRT to PGBT:**
Addition of a **fourth lane** with some new right-of-way needs
- **PGBT to 635:** Addition of a **fourth lane** within the existing right-of-way to Beltline
- **DNT/PGBT interchange:**
Improvements to reconfigure existing direct-connector ramps



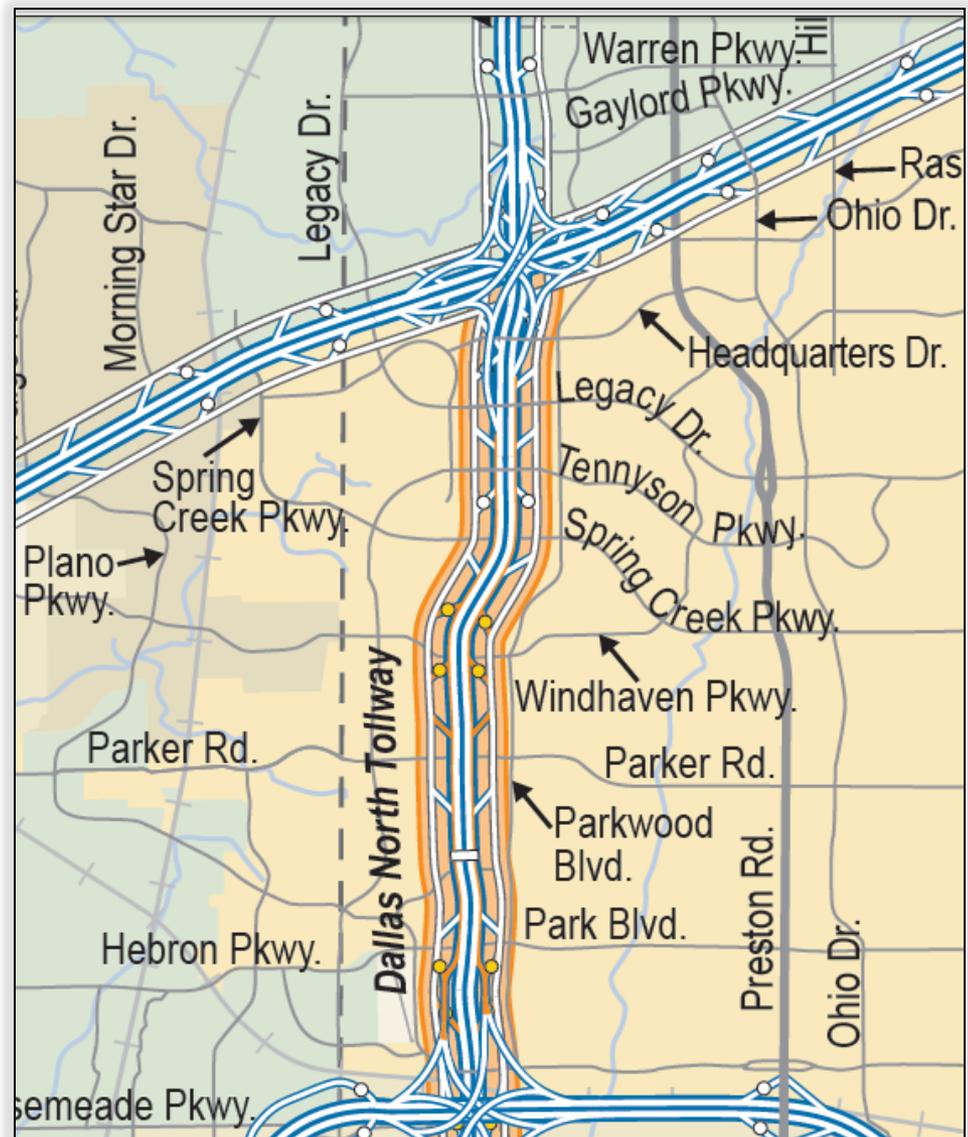
DNT Improvements - North

SRT to PGBT:

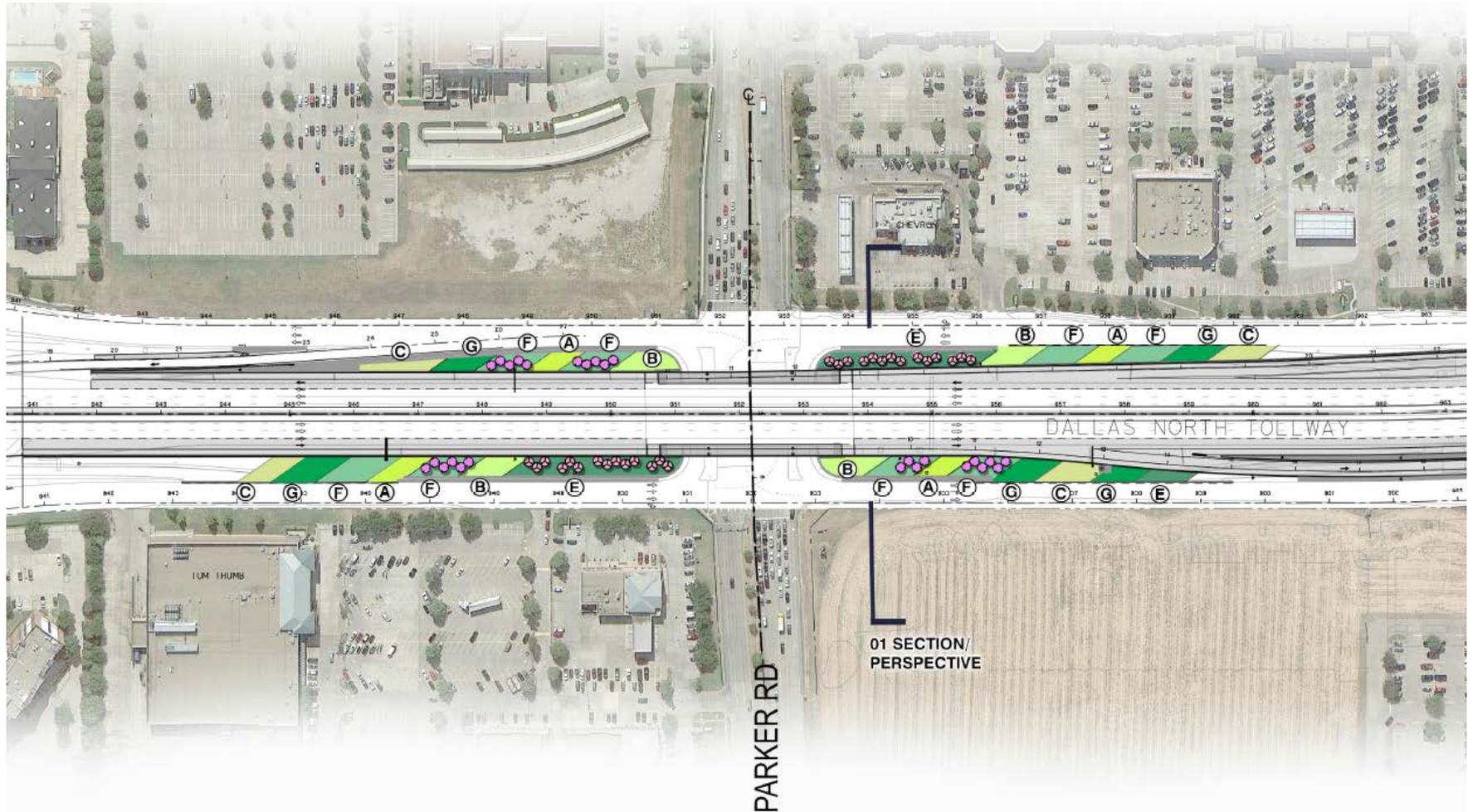
- Addition of fourth lane to the outside
- Bridge widenings
- Ramp improvements (Parker to Windhaven)
- Aesthetic improvements including landscaping

PGBT/DNT interchange:

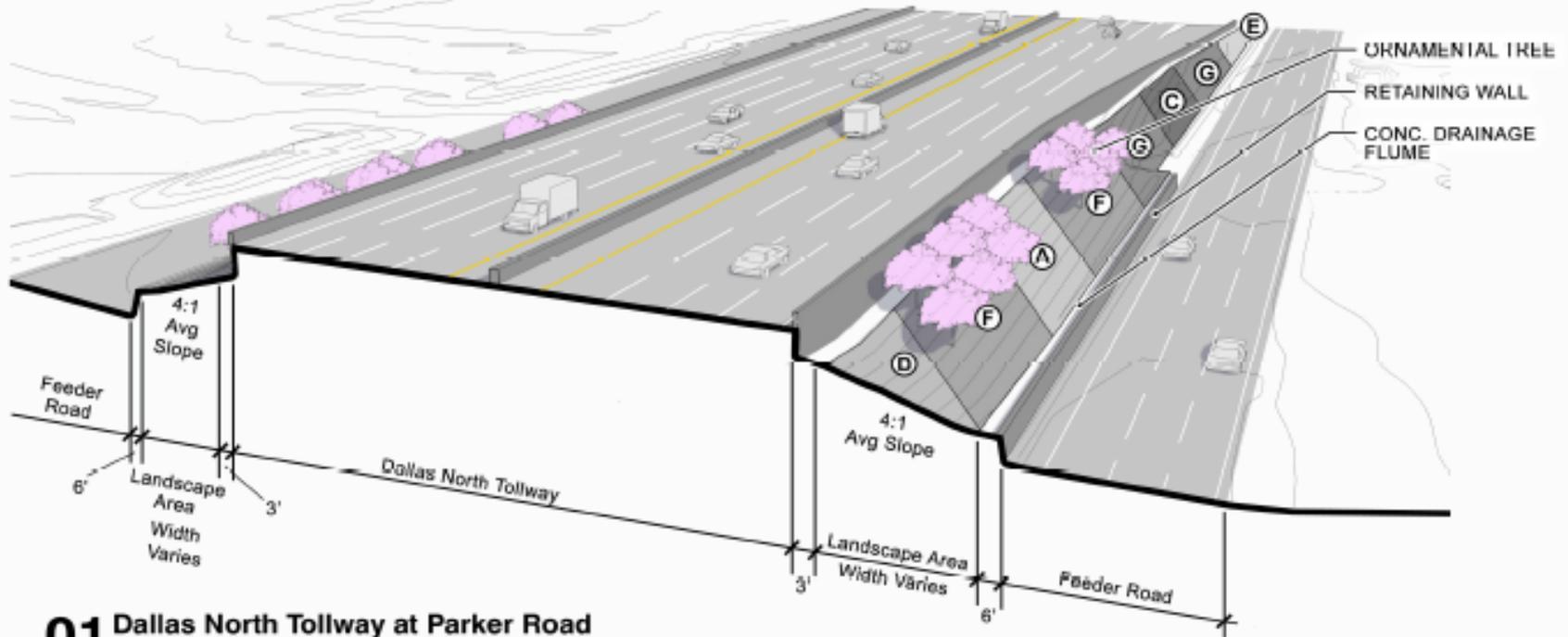
- Eliminate weave at Park Blvd.
- Direct connect ramps on north side expand to two lanes



DNT Improvements - North



DNT Improvements - North

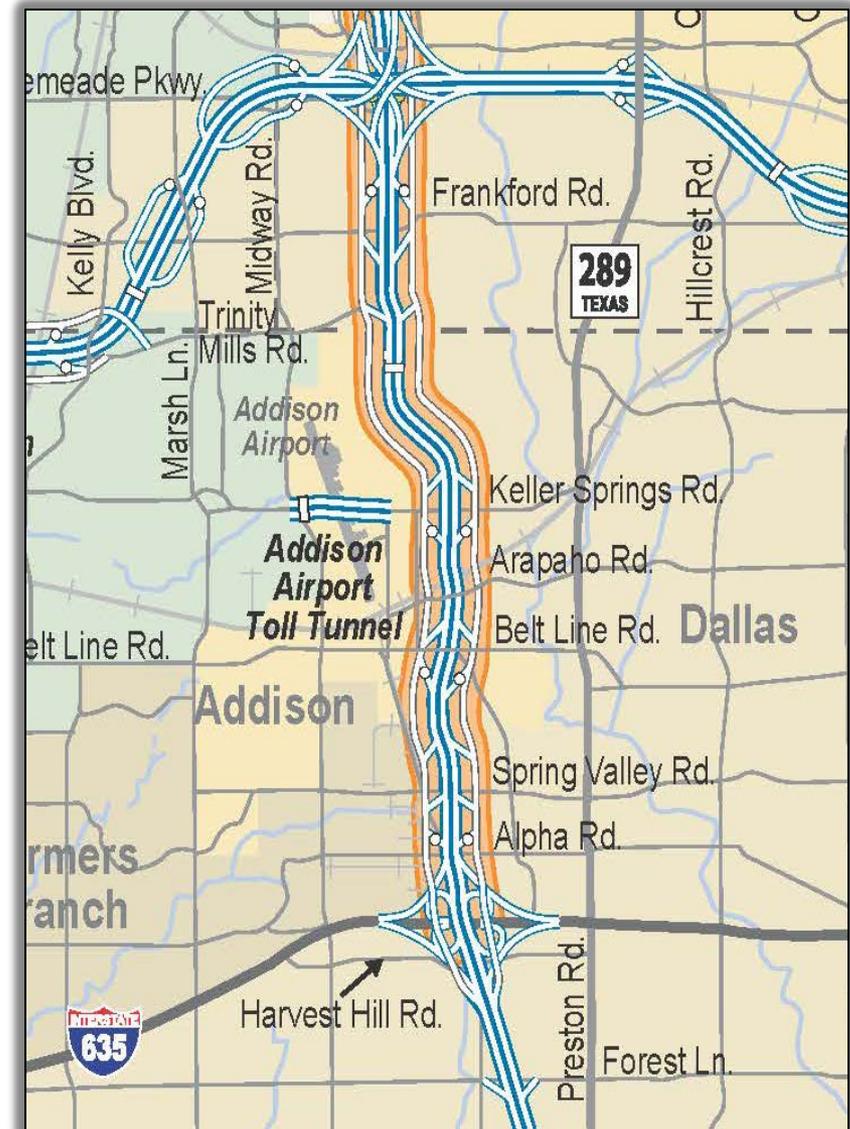


01 Dallas North Tollway at Parker Road
Section/Perspective - Concept B

DNT Improvements - South

PGBT to IH 635:

- Remove existing shoulder and add **fourth lane** from PGBT to Beltline
- Overlay and restriping from PGBT to 635



Capital Improvements – DNT

- Design underway on multiple projects
- Construction anticipated to begin in 2015 with completion in early 2018

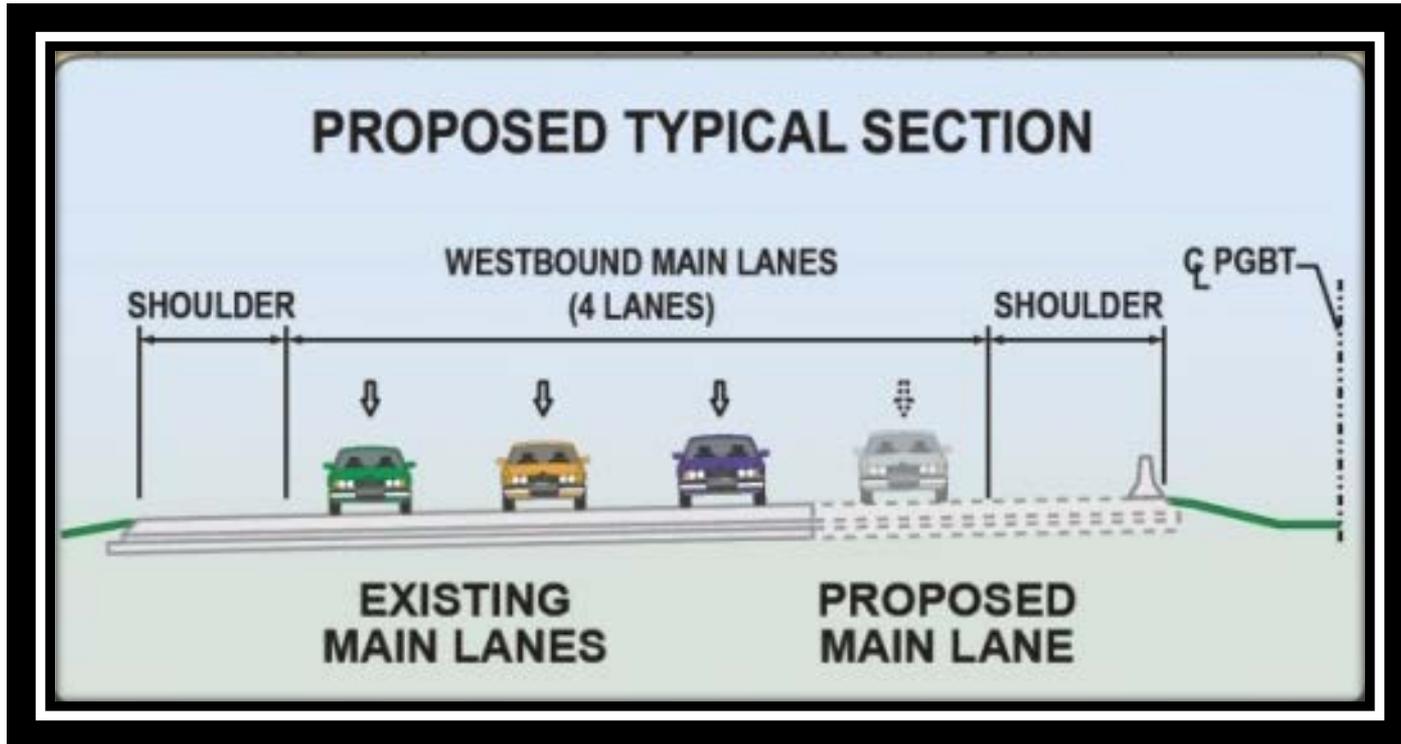


PGBT Fourth Lane Project

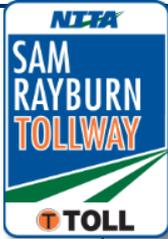
- Widen to **four lanes** from IH 35E to SH 78
- Scheduled to open to traffic in segments between 2016 and 2019
 - Seg.1 – DNT to US 75
 - Seg.2 – DNT to IH 35 and US 75 to SH 78



PGBT Fourth Lane Project



SRT Fourth Lane Project



LEGEND

Construction Fund Projects

- SRT Widening
- NCTA System (Open to Traffic)
- Non-NCTA System
- Main Lane Plaza
- Ramp Plaza
- Interstate Highway
- U.S. and State Highway
- Rail
- County Line

Toll project details not to scale June 20, 2014

Coming Soon – October DNT Open Houses



You're Invited

October 8, 2 pm at NTTA offices

Check NTTA.org soon
for more information.

NTTA[®]
NORTH TEXAS TOLLWAY AUTHORITY

Contact Us

- **Online at NTTA.org**
 - Open and manage your account
 - News, information & more
- **NTTA Customer Service Center**
 - 972-818-NTTA (6882)
 - 817-731-NTTA (6882)
- **Roadside Customer Service**
 - 972-444-HELP (4357)



DNT Improvements - Typical Sections

