

City of Plano Town Hall Meetings



Proposal



- ❧ Host up to three meetings per year
- ❧ One hour per meeting
- ❧ Multiple options for citizen participation
 - ❧ live, video streaming, telephone
- ❧ Council Chamber
- ❧ Three topics per meeting with video introduction

Proposal



☞ Involving

- ☞ Mayor/Mayor Pro Tem/Deputy Mayor Pro Tem (1)
- ☞ City Manager/Deputy City Manager (1)
- ☞ Council Members (2)
- ☞ Directors presenting topics (3)

☞ Capturing content

- ☞ Documented phone calls
- ☞ Chamber question cards

Proposal



☞ Staff Responses

- ☞ Phone contact
- ☞ Connect With Us web page

☞ Third Party Vendor Role – Telephone Access

- ☞ Provide toll free number for inbound calls
- ☞ Outbound calls to 35,000 in Plano
- ☞ Call screening, organizing, queuing
- ☞ Reporting

Example



Questions?

