

# Plano Police Department

## 2009 Department Overview



**Gregory W. Rushin**  
**Chief of Police**

# Our Mission



**To provide outstanding Police Services,  
in partnership with the community,  
to maintain a safe environment that  
contributes to the quality of life.**

**In accomplishing our mission, we emphasize:**

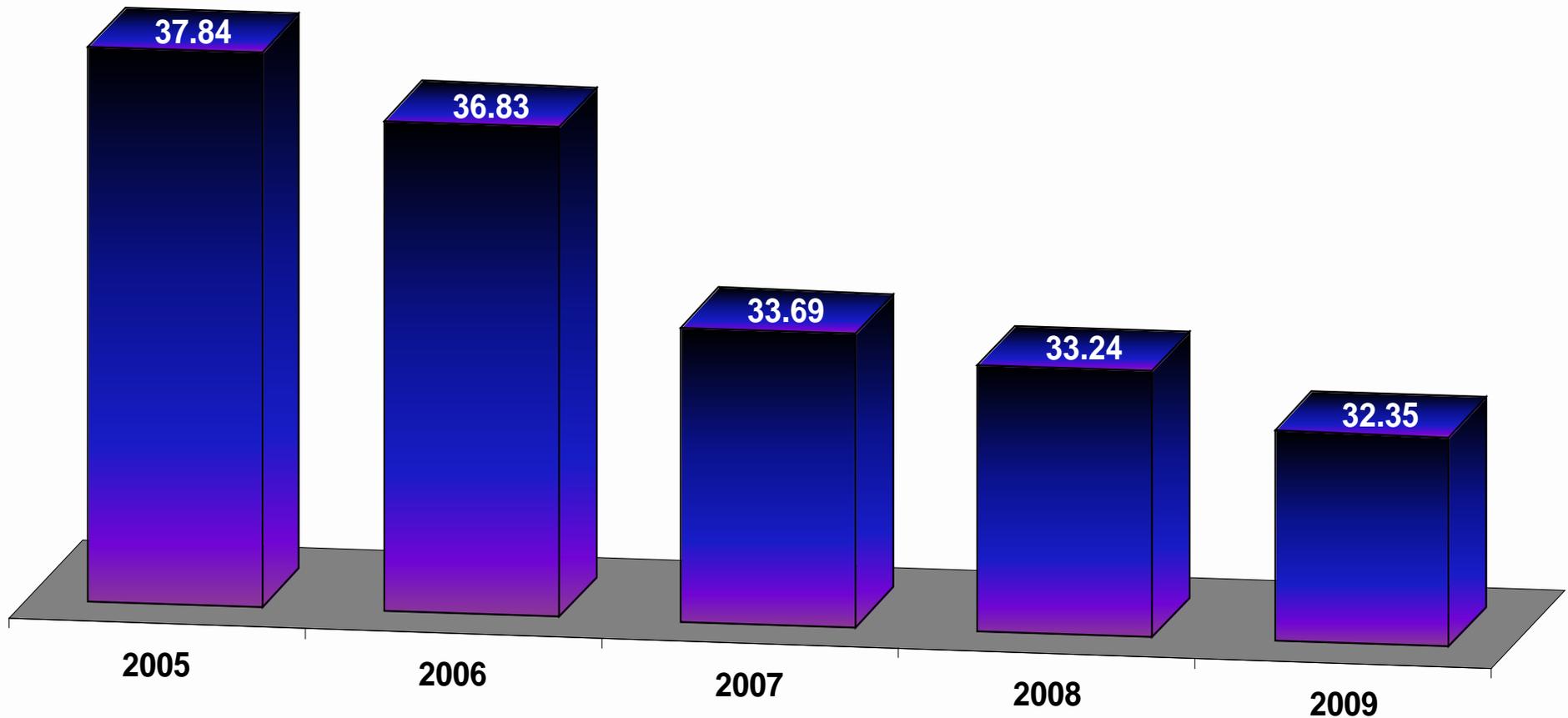
- **Voluntary Compliance**
- **Education of Citizens**
- **Partnership with the Community**
- **Visual Presence in the Community**
- **Detection and Apprehension of Offenders**

## Performance Measures

1. **Crime Rate**
2. **Traffic Safety**
3. **Timely Service**
4. **Quality of Service**

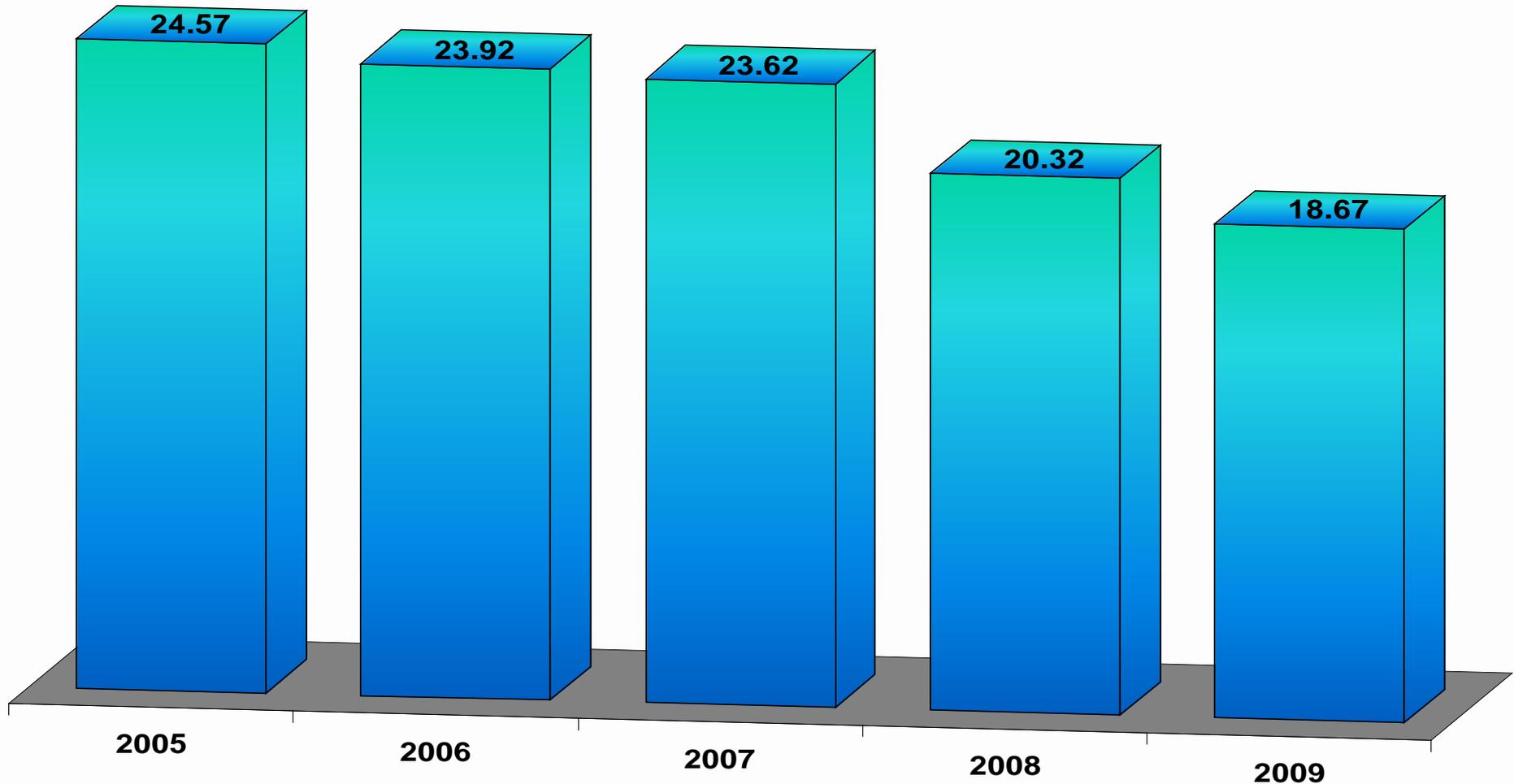
# Plano Major Crime Rate per 1000

## 2005 through 2009



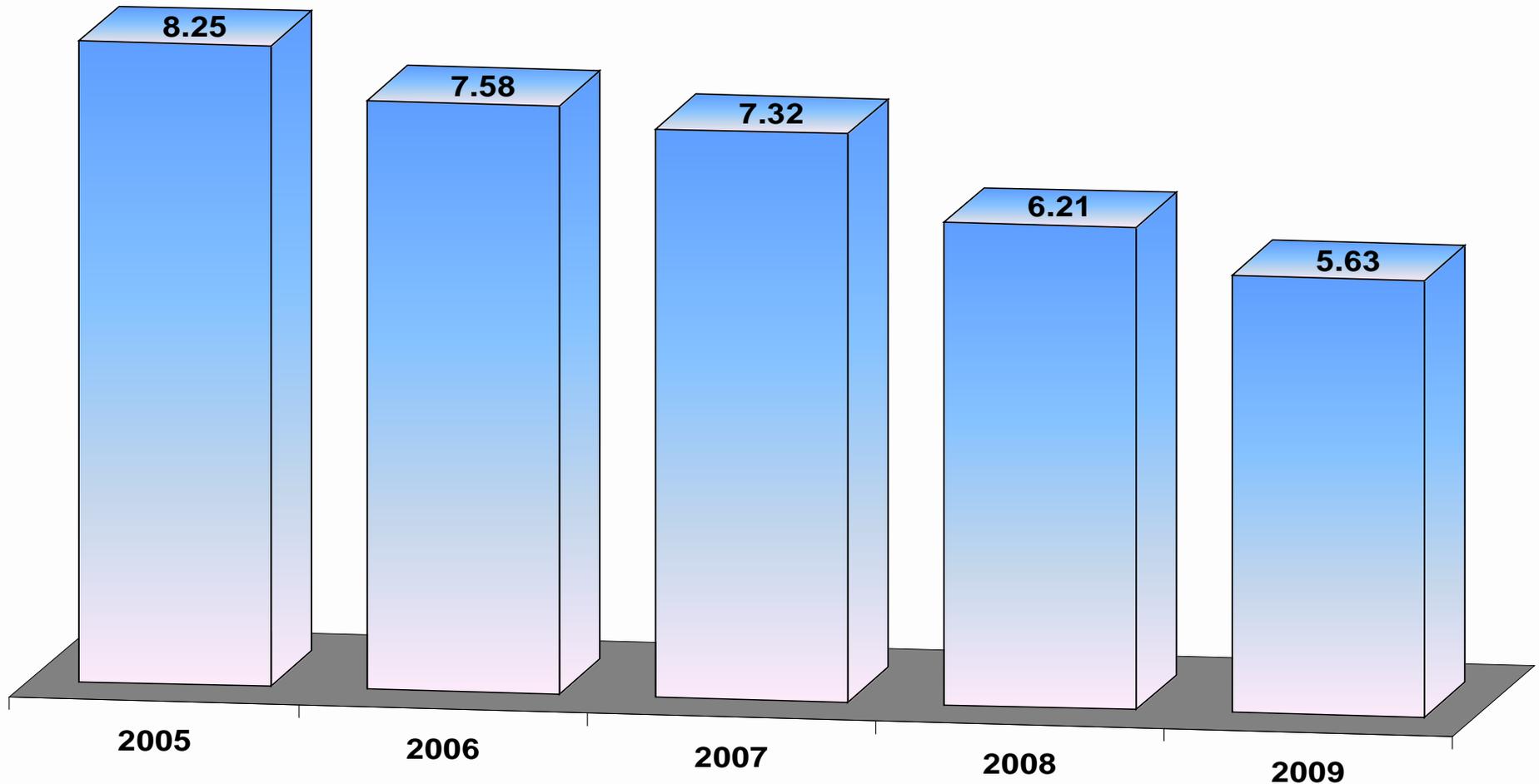
5-Year Comparison

# Total Traffic Crashes per 1000 2005 through 2009



5-Year Comparison

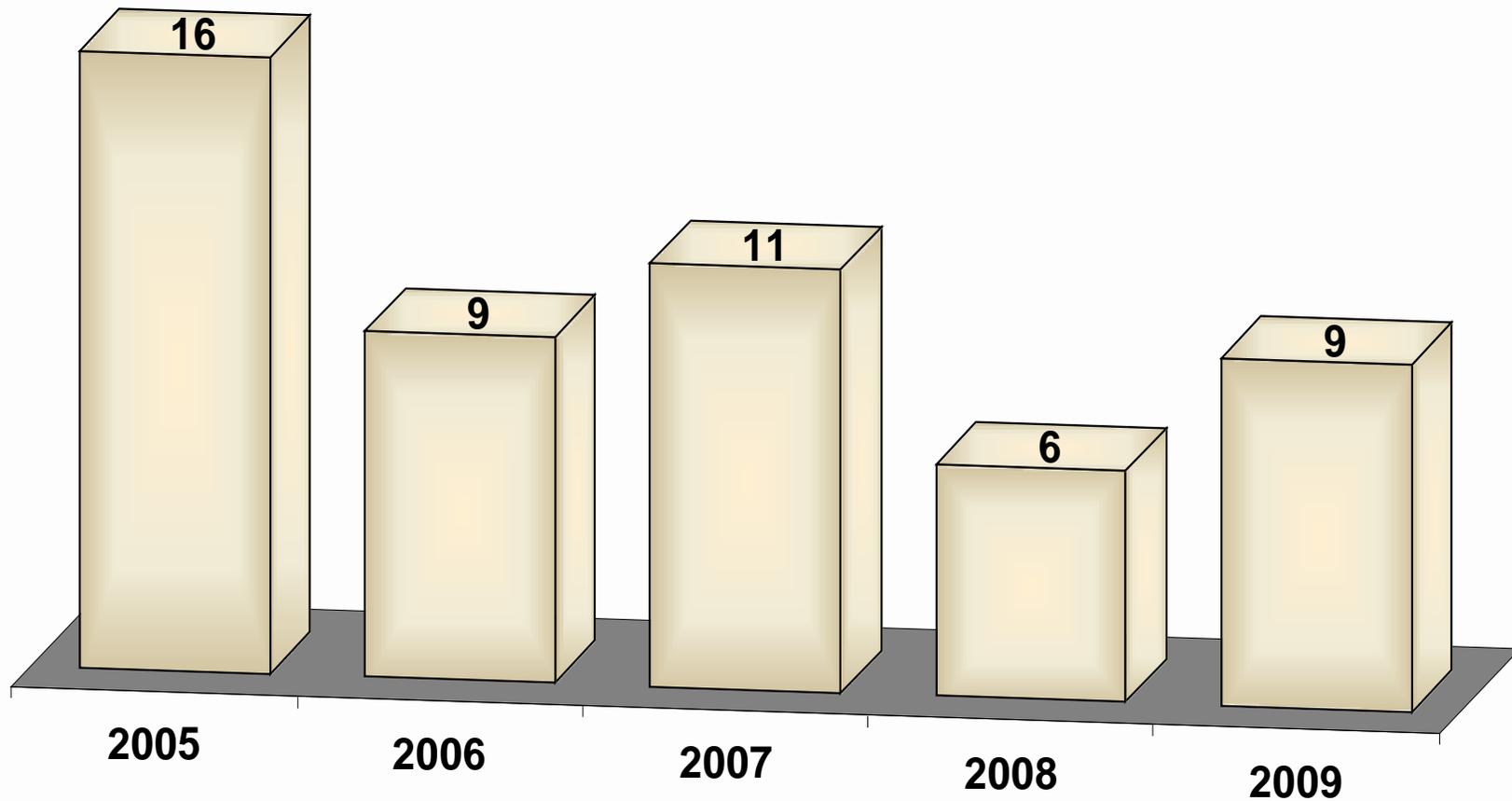
# Injury Crashes per 1000 2005 through 2009



5-Year Comparison

# Fatality Crashes

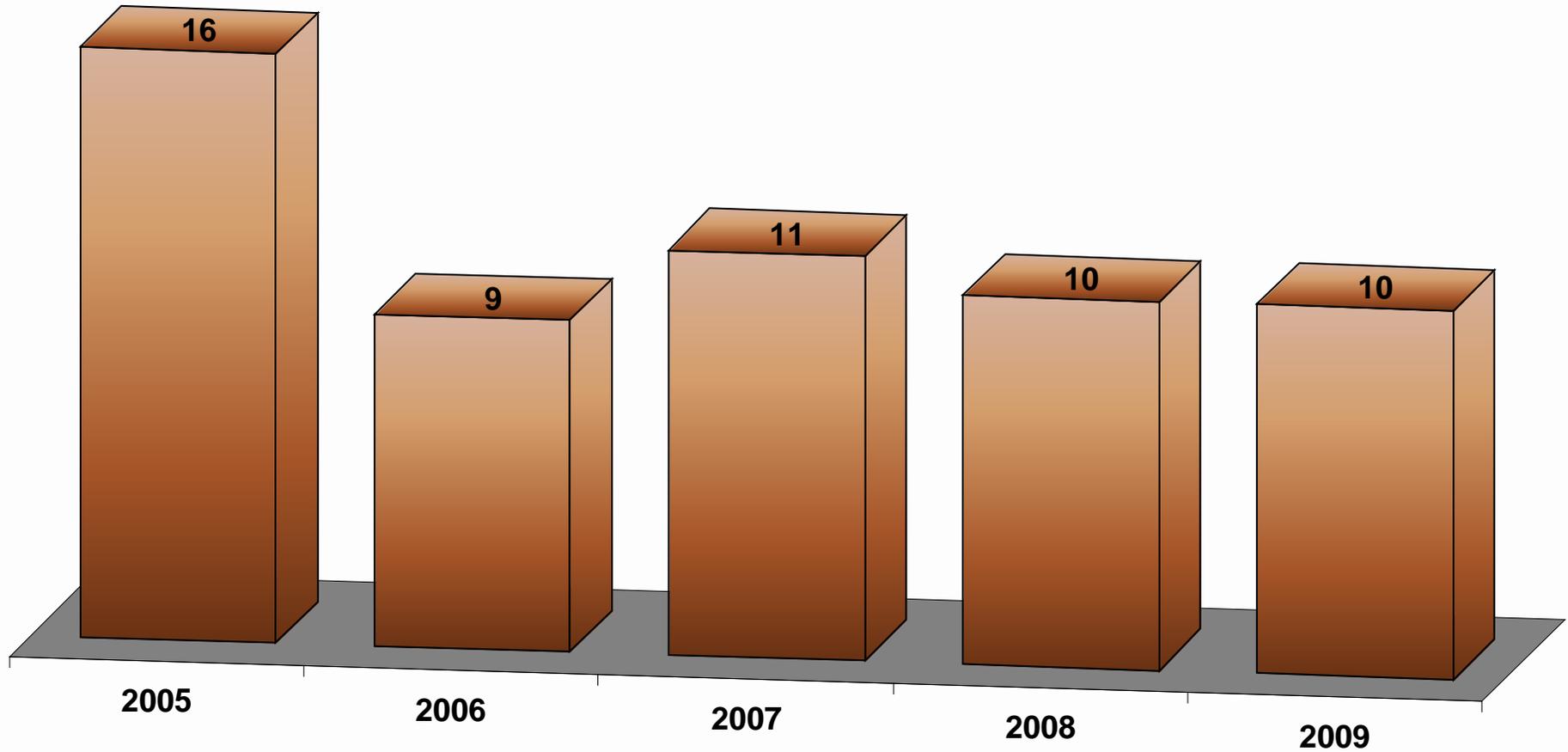
## 2005 through 2009



5-Year Comparison

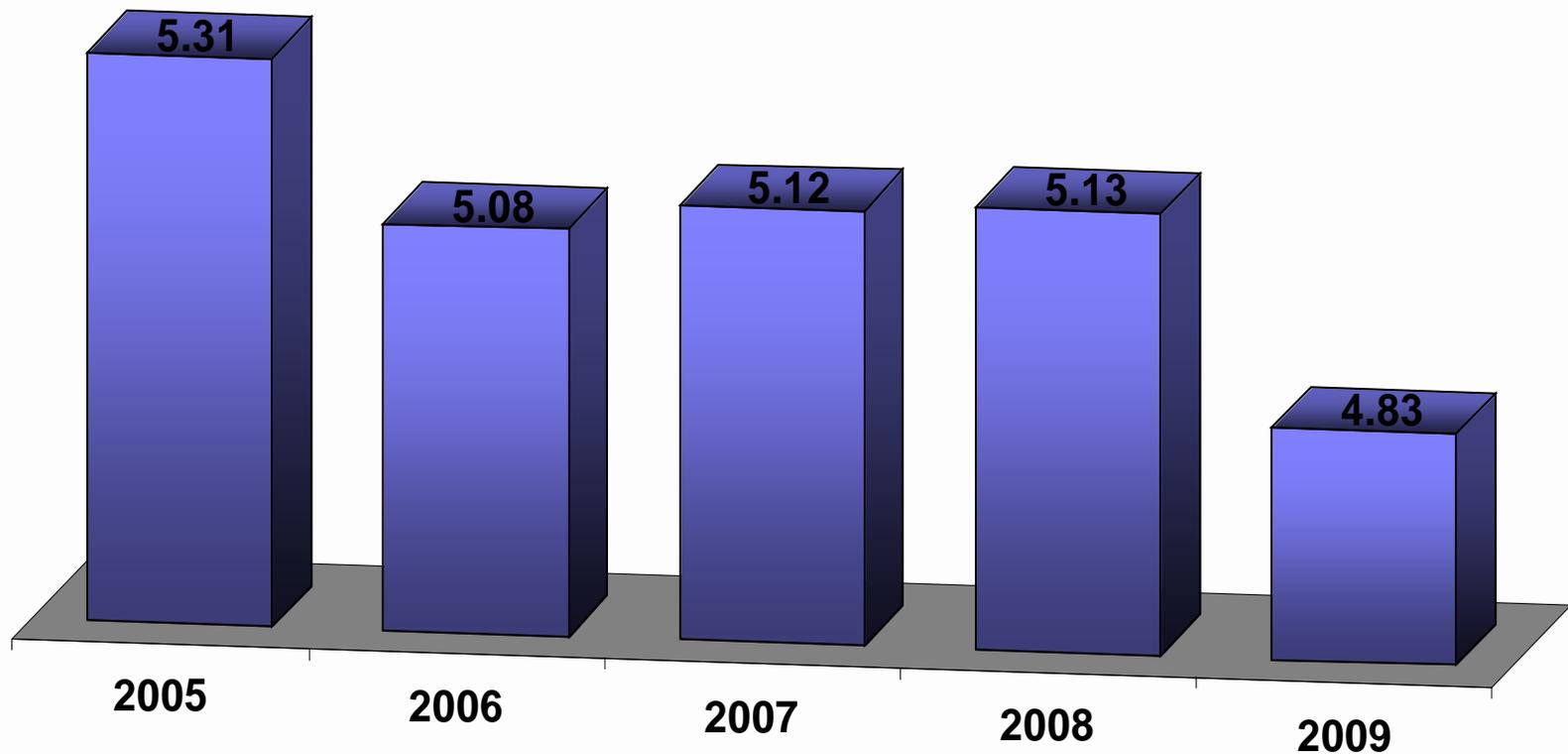
# Total Traffic Fatalities

## 2005 through 2009



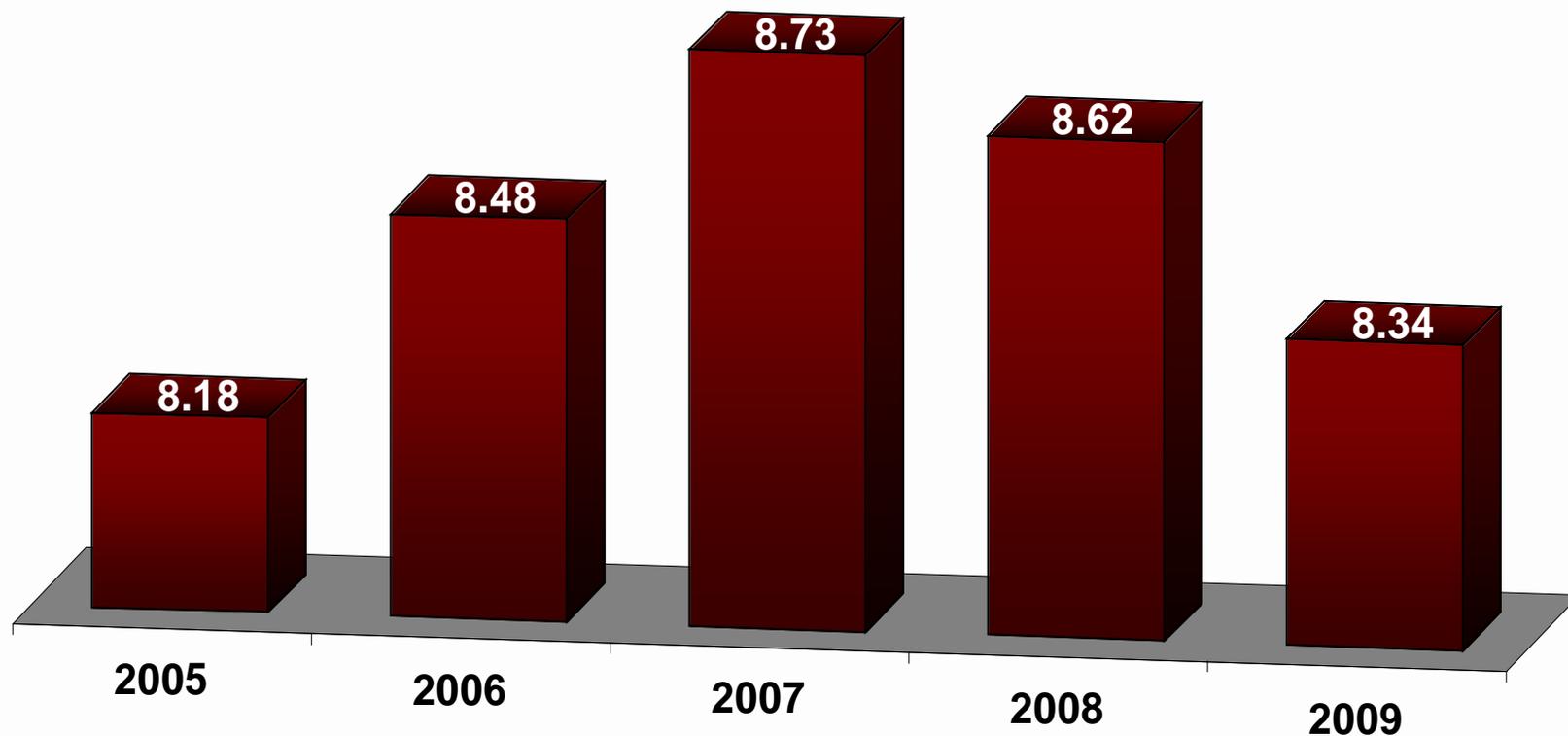
5-Year Comparison

# Average Response Times (Priority One) 2005 through 2009



5-Year Comparison (Minutes)

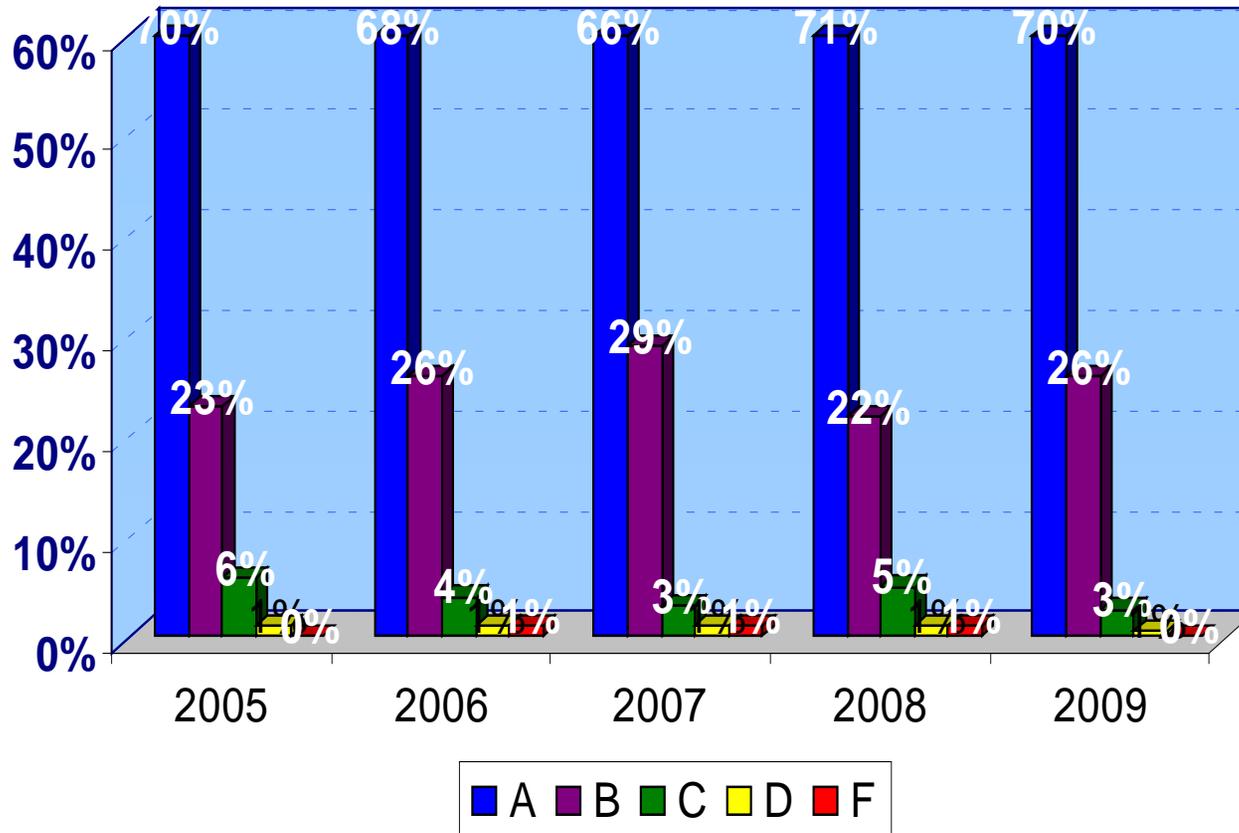
# Average Response Times (All Priorities) 2005 through 2009



5-Year Comparison (Minutes)

# Citizen Survey Results

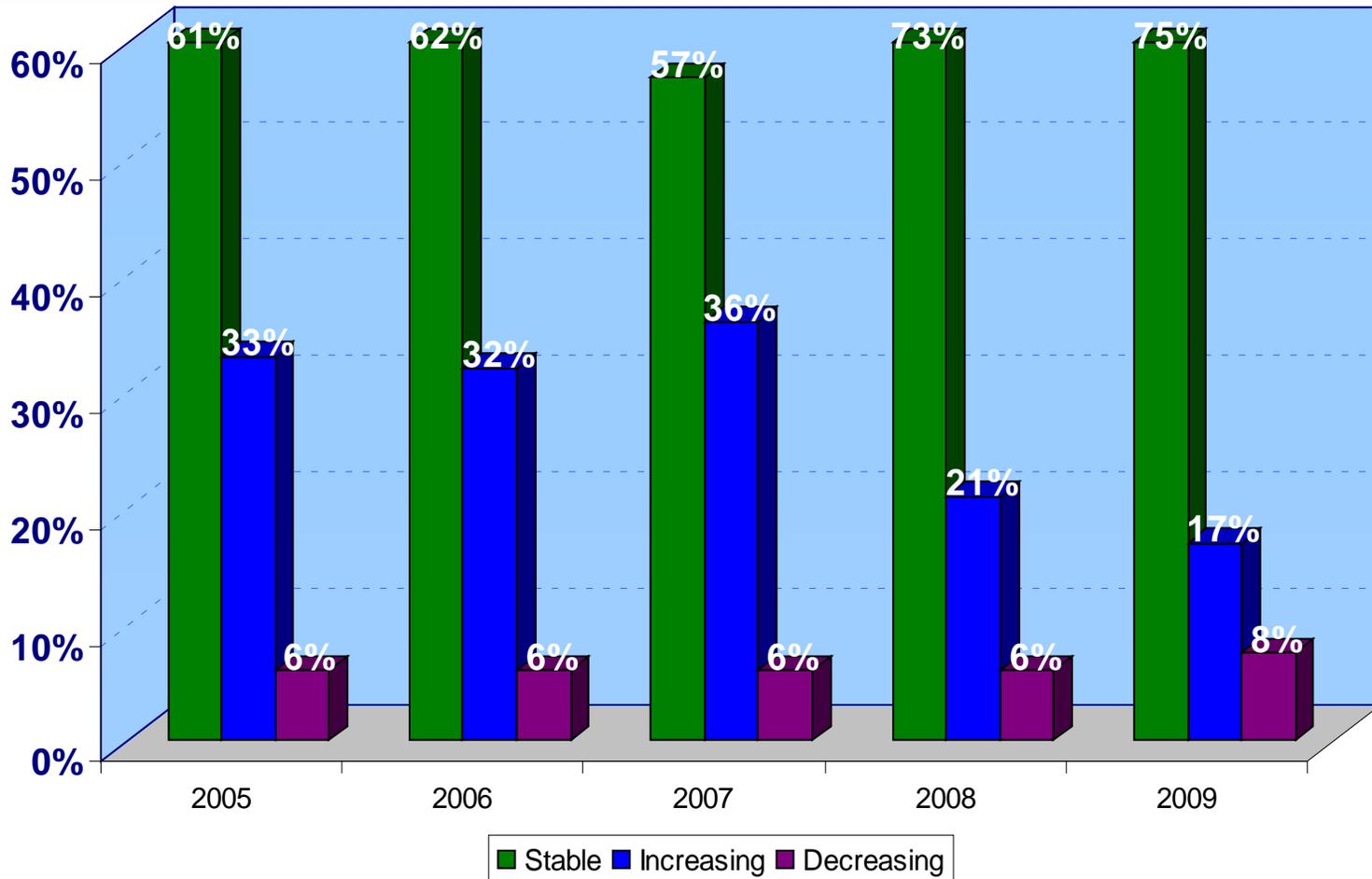
## Quality of Police Services



5-Year Comparison

# Citizen Survey Results

## Perception of Crime



### 5-Year Comparison

## 2009 Major Accomplishments

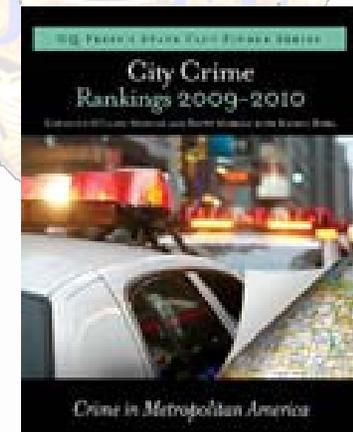
### CALEA Flagship Accreditation:



On November 21, 2009, the Plano Police Department was officially awarded Flagship status to recognize fifteen continuous years as an accredited agency by the Commission on Accreditation for Law Enforcement Agencies (CALEA). Our department was honored to receive this prestigious award.

### CQ Press City Crime Rankings 2009-2010:

- Plano 63rd Safest City in America
- 6th Safest City in Texas
- Safest City in North Texas over 100K Population



## 2009 Major Accomplishments

### 2009 Law Enforcement Explorers (Post 911)

- Post 911 participated (for the 10th time) in the annual explorer competition sponsored by the Texas Law Enforcement Explorer Advisor Association (TLEEAA). They competed in twelve events and placed in all of them.
- Team 25B also won 1st Place “Overall Best Team” (for the 2nd year in a row).

### Police Internship Program

- During 2009, we recruited our first officer from the Police Intern Program, and he is performing extremely well. We look forward to many future successes.

### Award Winner for National Night Out:

- In 2009, The Plano Police Department once again received national recognition for its support of the annual “National Night Out” events, ranking fifth of all participating cities with populations between 100,000 and 299,000.

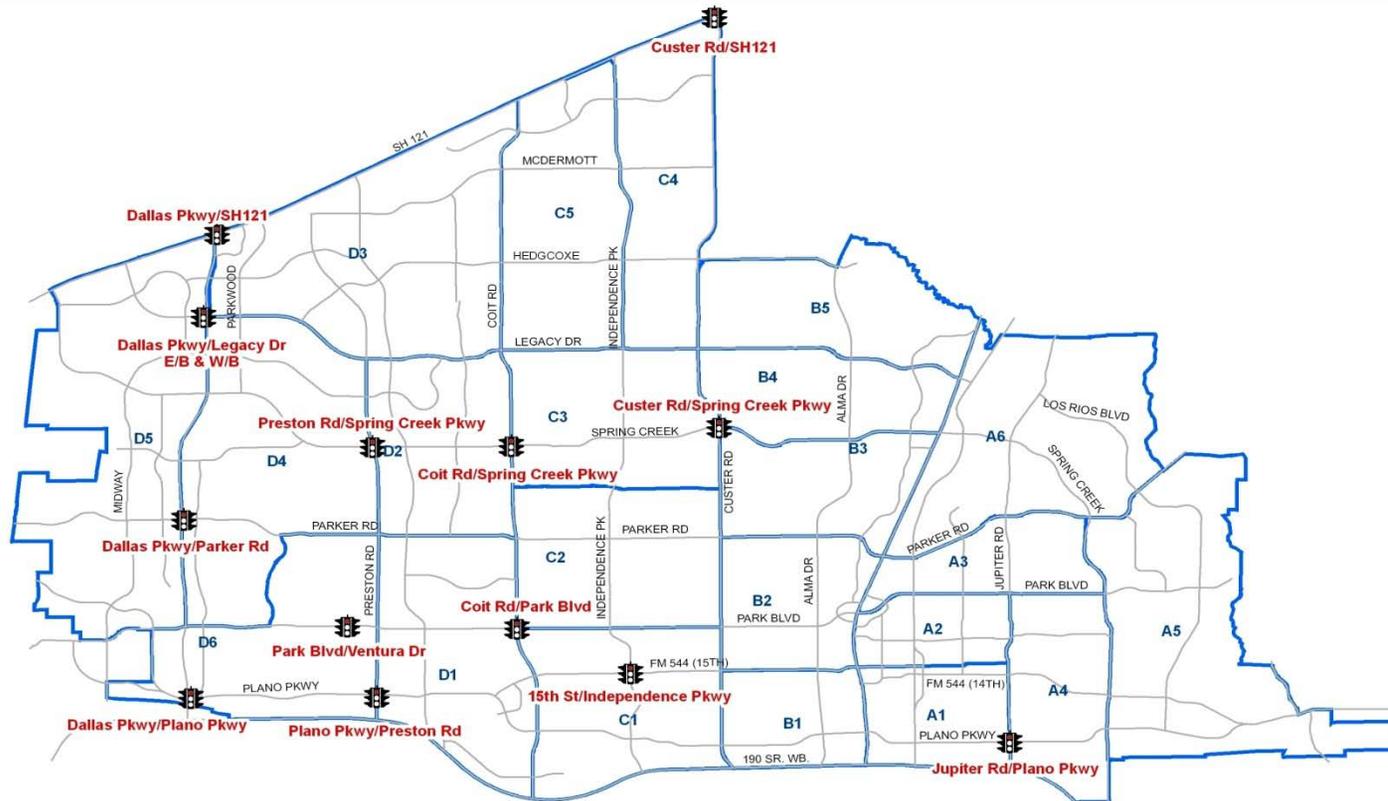


## 2009 Major Accomplishments

### • Volunteer Programs:

- Citizen's Police Academy Alumni (currently 210 members)
  - SkyWatch Towers (cameras can now be viewed remotely)
  - Citizens Assisting Plano Police (CAPP)
  - Handicapped Parking Patrol (CHPP)
    - Other agencies, including CCSO, Dallas PD, Garland PD, Rowlett PD, Rockwall PD, and Wylie PD are currently working with our volunteers to develop similarly-modeled CHPP programs.
- CAPP (Citizens Assisting Plano Police)
  - This program started September 1, 2006 with 18 members and now includes 69 active volunteers.
  - Assist the department with designated non-confrontational activities.
  - Provide additional man-power to improve service to the community.
- During 2009 alone, more than of 10,000 hours of total time was donated to the Police Department by over 100 volunteers.

## Plano Police Department Automated Red Light Camera Enforcement Program



There are currently 14 red light camera systems in operation throughout the city, and they have clearly had a positive impact on traffic safety. In fact, a recent 18-month before and after study has revealed a 41.2% decrease in total intersection crashes at the 13 monitored intersections.

## Future Focus

- **Performance Measures**
- **Efficiency**
- **Technology**
- **Employee Development**
- **Community Partnerships**

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