

**PLANO CITY COUNCIL  
PRELIMINARY OPEN MEETING  
June 13, 2016**

**COUNCIL MEMBERS PRESENT**

Harry LaRosiliere, Mayor  
Lissa Smith, Mayor Pro Tem  
Ben Harris, Deputy Mayor Pro Tem  
Rick Grady  
Ron Kelley  
Tom Harrison  
David Downs

**COUNCIL MEMBERS ABSENT**

Angela Miner

**STAFF PRESENT**

Bruce Glasscock, City Manager  
LaShon Ross, Deputy City Manager  
Jim Parrish, Deputy City Manager  
Jack Carr, Deputy City Manager  
Mark Israelson, Assistant City Manager  
Paige Mims, City Attorney  
Lisa C. Henderson, City Secretary

Mayor LaRosiliere called the meeting to order at 5:00 p.m., Monday, June 13, 2016, in the Senator Florence Shapiro Council Chambers of the Municipal Center, 1520 K Avenue. A quorum was present. Mayor LaRosiliere then stated that the Council would retire into Executive Session, in Training Room A, in compliance with Chapter 551, Government Code, Vernon's Texas Codes, Annotated in order to consult with an attorney and receive Legal Advice, Section 551.071; to receive information regarding Economic Development, Section 551.087; and discuss Real Estate, Section 551.072; for which a certified agenda will be kept in the office of the City Secretary for a period of two years as required.

Mayor LaRosiliere reconvened the meeting back into the Preliminary Open Meeting at 6:01 p.m. in the Senator Florence Shapiro Council Chambers.

**Consideration and action resulting from Executive Session discussion**

No items were discussed.

## **DART Report**

Faye Wilkins, member of the DART Board of Directors, presented an overview of current DART projects. She spoke to Collin County Transit Services continuing limited service for the elderly and disabled in Wylie, Fairview and Allen; the funding for the program through grants and municipal support; and potential program expansion in McKinney and rural Collin County including a taxi voucher program. Ms. Wilkins provided information on service changes in the Legacy area with new express services options. She discussed the grant application submitted to the Federal Transit Administration for the Plano Rides to Wellness program to provide a taxi voucher program for non-emergency medical and pharmacy visits. Ms. Wilkins spoke to the progress of the Cotton Belt project, platform extension project, D2 project, upcoming activities, and the Dallas Streetcar Central link project.

## **North Texas Municipal Water District Rate Presentation**

Tom Kula, Executive Director of the North Texas Municipal Water District, spoke to the District's history, service area, facilities, and infrastructure. He discussed the growth of the region including supply and demand projections. Mr. Kula provided information on the existing and planned water supply and planning for future water sources. He spoke to the Lower Bois d'Arc Creek Reservoir location, size, cost, and actions taken to reduce further delays. He stated future water supply programs concentrate on reuse and conservation.

Mr. Kula spoke to the District's wastewater program and Capacity, Management, Operations, and Maintenance (CMOM) implementation and its impact on the EPA's National Enforcement Initiative for Sanitary Sewer System Improvement. He advised it is a collaborative approach yielding positive results.

Mr. Kula discussed the increases in water costs across the nation. He spoke to the Upper East Fork Interceptor System peak in capital expenditures and total costs, the regional wastewater capital expenditures and total costs. Mr. Kula provided information on the water system capital expenditures and projected 2017 rate increase from \$2.29/1000 gallons to \$2.53/1000 gallons. In response to Council, Mr. Kula stated the contract is being evaluated by member cities to ensure its effectiveness and explained the conservation level exemption process.

## **Frontier Communications Introduction and Update**

Rhonda Lutzke, Southern Region President for Frontier Communications, provided an overview of the company, its mission, veteran support programs, and community engagement. She advised Verizon's overseas call centers were utilized during the integration and Frontier staff could be trained. Ms. Lutzke added by the end of July the staff will be 100 percent United States based. She discussed customer service process and the escalation process for unresolved issues. In response to Mayor Pro Tem Smith, Ms. Lutzke advised the call center process is being improved, several of the issues are electronic or digital due to missing identification numbers, and a glitch in the ticketing queue caused tickets to be lost. In response to Council Member Grady, she stated by the end of June most customers should have their service speeds restored to the previous level.

**Downtown Heritage Resource District Design Standards**

This item was presented during the regular meeting.

**Consideration of 2017 City Council Meeting Dates**

This item was presented during the regular meeting.

**Consent and Regular Agendas**

No items were discussed.

**Council Items for Discussion/Action on Future Agendas**

No items were discussed.

Nothing further was discussed. Mayor LaRosiliere adjourned the meeting at 7:03 p.m.

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**Harry LaRosiliere, MAYOR**

ATTEST:

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Lisa C. Henderson, City Secretary