

PLANO CITY COUNCIL

WILL OPEN THE MEETING AT 5:00 P.M. AND IMMEDIATELY THEREAFTER CONVENE INTO EXECUTIVE SESSION, FOLLOWED BY THE PRELIMINARY OPEN MEETING IN THE PLANO MUNICIPAL BUILDING, 1520 K AVENUE, MAY 09, 2016, IN COMPLIANCE WITH VERNON'S TEXAS CODES ANNOTATED, GOVERNMENT CODE CHAPTER 551 (OPEN MEETINGS ACT), AS FOLLOWS:

Mission Statement: The City of Plano is a regional and national leader, providing outstanding services and facilities through cooperative efforts that engage our citizens and that contribute to the quality of life in our community.

CALL TO ORDER

EXECUTIVE SESSION

- | | | | |
|------|--|----------------|---------|
| I. | Legal Advice
a) Respond to questions and receive legal advice on agenda items
b) Showcase Concert Proposal | Mims | 20 min. |
| II. | Litigation
a) Smith Lisle Holdings, Ltd. & Bill Lisle, III v. City of Plano
b) DO-MO Joint Venture v. Smith Lisle Holdings, Ltd., William Lisle, & the City of Plano | Mims/Dunn | 15 min. |
| III. | Economic Development
Discuss a financial offer or other incentive to a business prospect to locate, stay, or expand in Plano and consider any commercial and financial information from the business prospect | Glasscock/Bane | 10 min. |
| IV. | Real Estate
a) Downtown Plano | Carr | 10 min. |

PRELIMINARY OPEN MEETING

- | | | | |
|----|--|---------|--------|
| I. | Consideration and action resulting from Executive Session discussion | Council | 5 min. |
|----|--|---------|--------|

II.	Personnel - Appointments Animal Shelter Advisory Board - Interim Member	Council	5 min.
III.	Public Safety Communications Departmental Report	Carr	15 min.
IV.	Discussion and direction re: Fire Department Training Facility	Greif	15 min.
V.	Consent and Regular Agendas	Council	5 min.
VI.	Council items for discussion/action on future agendas	Council	5 min.

In accordance with the provisions of the Open Meetings Act, during Preliminary Open Meetings, agenda items will be discussed and votes may be taken where appropriate.

Municipal Center is wheelchair accessible. A sloped curb entry is available at the main entrance facing Municipal/L Avenue, with specially marked parking spaces nearby. Access and special parking are also available on the north side of building. The Senator Florence Shapiro Council Chambers is accessible by elevator to the lower level. Requests for sign interpreters or special services must be received forty-eight (48) hours prior to the meeting time by calling the City Secretary at 972-941-7120.



Memorandum

Date: May 5, 2016

To: Honorable Mayor and City Council
City Manager Glasscock
City Secretary Henderson

From: Alice Snyder, Assistant City Secretary

Subject: Personnel
Executive and Worksession Meetings

The following appointment will be considered at the May 9, 2016 Council meeting.

<p><u>Executive Session</u></p>	<p><u>Worksession Meeting</u> -Animal Shelter Advisory Committee (Interim Member)</p>
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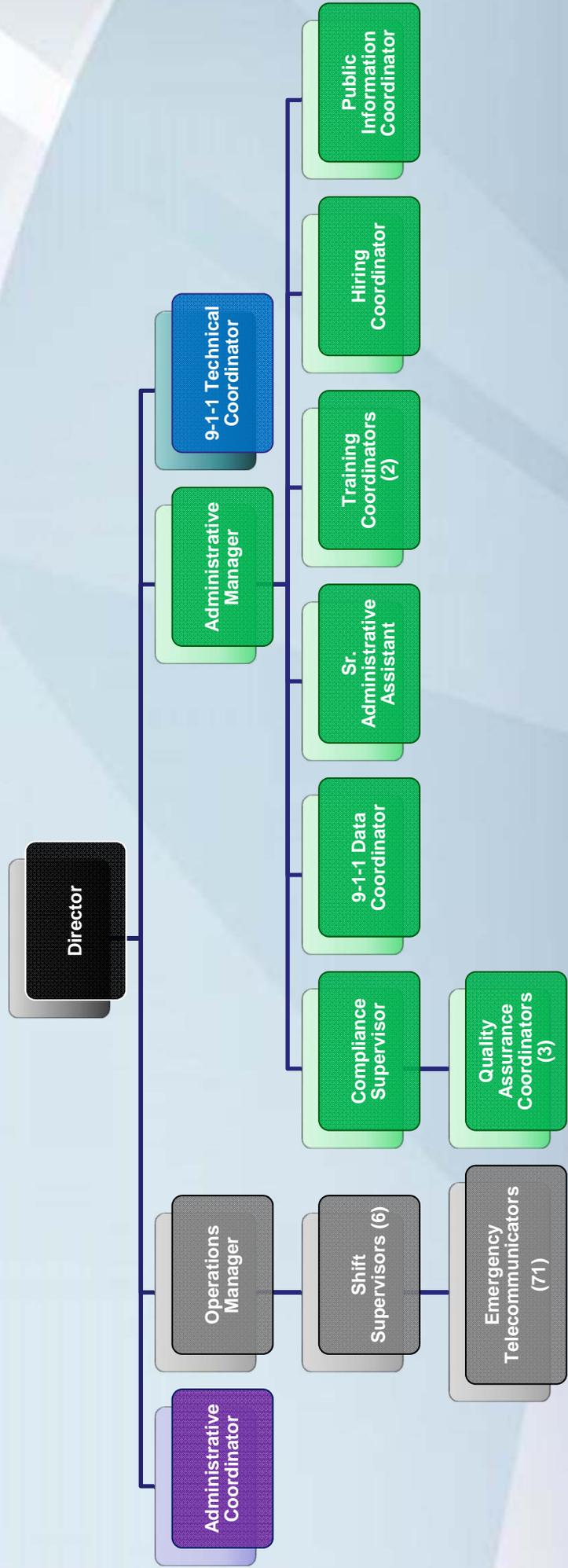
PUBLIC SAFETY COMMUNICATIONS



City of Excellence



WHO ARE WE?



MISSION

Our mission is a simple one.

To provide professional, courteous, and timely assistance to the citizens and emergency responders of the City of Plano.

We may be in the emergency communications business, but we still consider ourselves to be a customer service department that is dedicated to excellence.



VISION

Our vision challenges us to never settle for “good enough.”

To be the recognized leader in Public Safety Communications, the standard by which others measure their progress and success.

Being part of the City of Excellence requires that we challenge ourselves to do better. All of our customers deserve nothing less than our best.



ACCOMPLISHMENTS



City of Excellence



ACCOMPLISHMENTS



- **CALEA Communications Center Accreditation**
 - Awarded in 2005, 2008 (Flagship), 2011, and 2014
 - 1 of 92 9-1-1 centers in the US / 1 of only 4 in Texas
- **CALEA Training Academy Accreditation**
 - Awarded in 2015
 - First, and only, 9-1-1 center to have received this level of accreditation
- **Exceed State of Texas Training Requirements**
- **Early adopter of City of Plano Dashboard**
- **Member of the NCMEC Missing Kids Readiness Project**



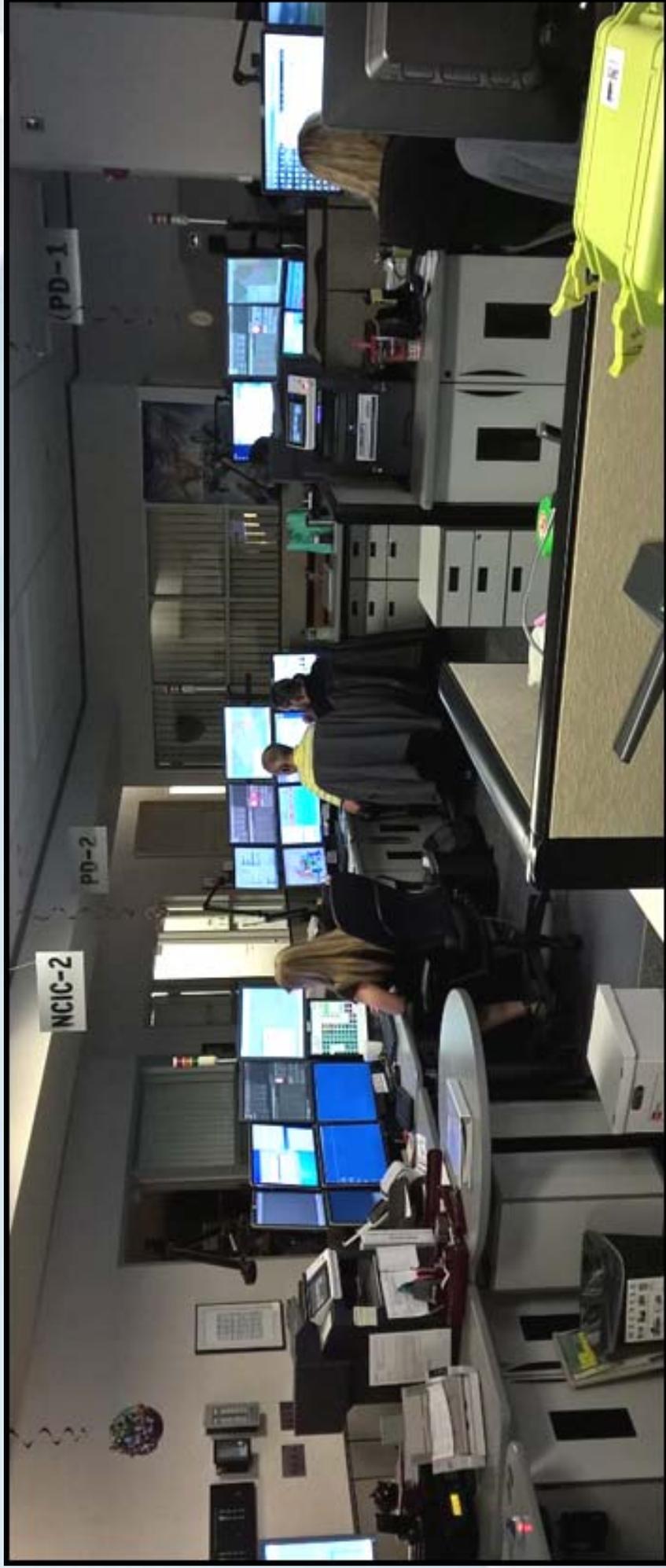
ACCOMPLISHMENTS



- **Installation of new 9-1-1 Call Taker and Dispatcher Workstations**
 - Accounts for future growth
 - Surge capacity availability
- **Installation of New Phone System / Network**
 - Part of the Next Generation 9-1-1 Project
 - Redundant answering points
- **Go-Live of Fully Functional Alternate Site**
 - Secure and functional
 - Can be used instead of main site or can co-locate operations and training
 - Monthly drills



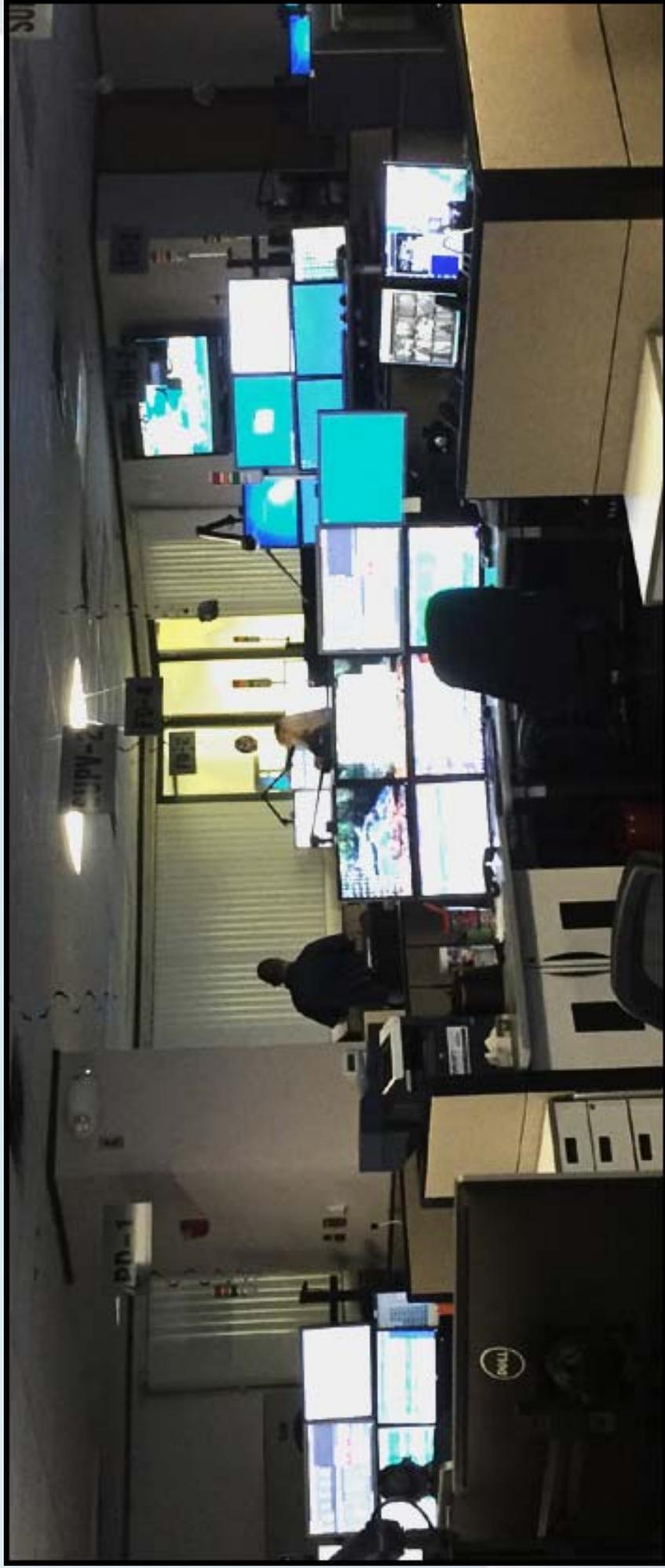
ACCOMPLISHMENTS



City of Excellence



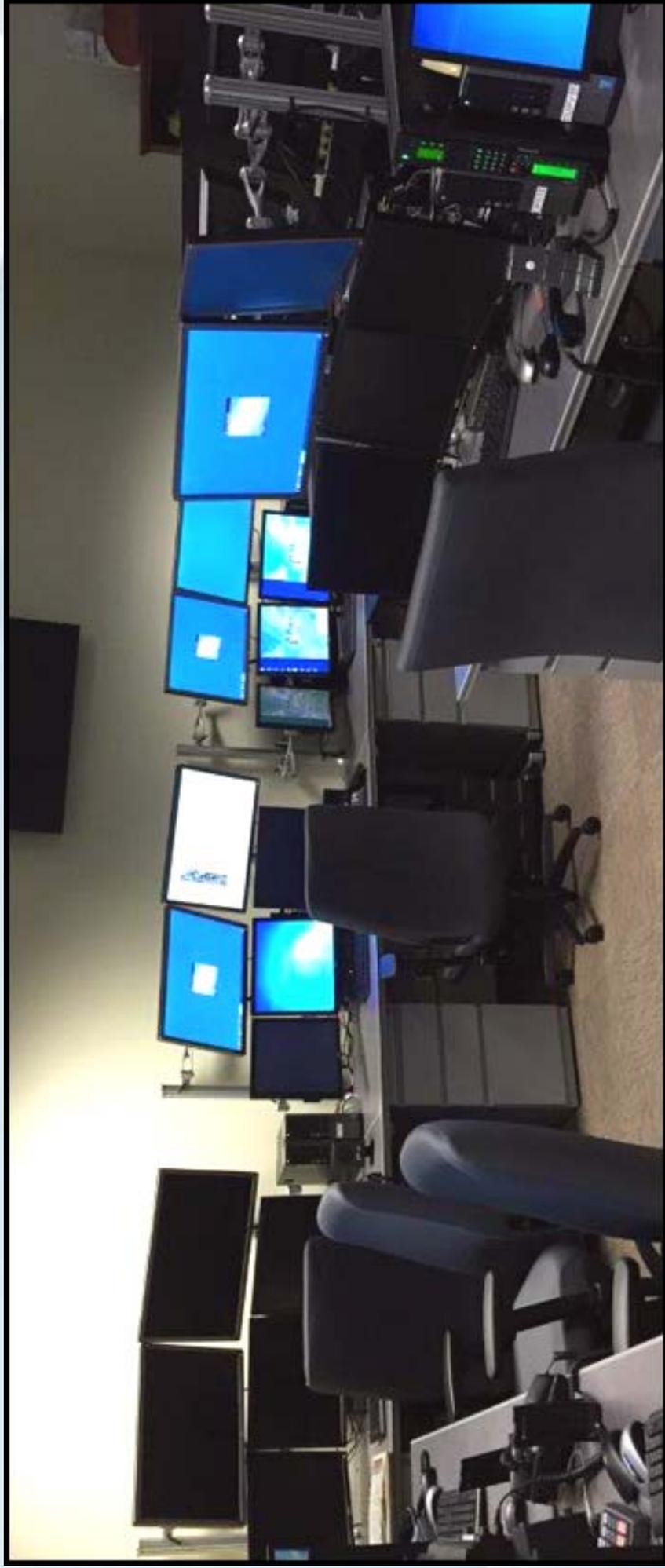
ACCOMPLISHMENTS



City of Excellence



ACCOMPLISHMENTS



City of Excellence



ACCOMPLISHMENTS



ACCOMPLISHMENTS



City of Excellence



ADDITIONAL SERVICES



City of Excellence



ADDITIONAL SERVICES

- **Call Reassurance Program (CARE)**
 - Automated Welfare Call to Citizens
 - Response by Plano PD if Necessary
- **Open Records Requests**
 - Custodian of Record
 - Court Testimony
- **Public / Business 9-1-1 Education**
 - Facebook presence (www.facebook.com/plano911)
 - Partner with Plano Police and Plano Fire-Rescue
- **Animal Services**
 - After-hours Call Taking and Dispatching



ADDITIONAL SERVICES

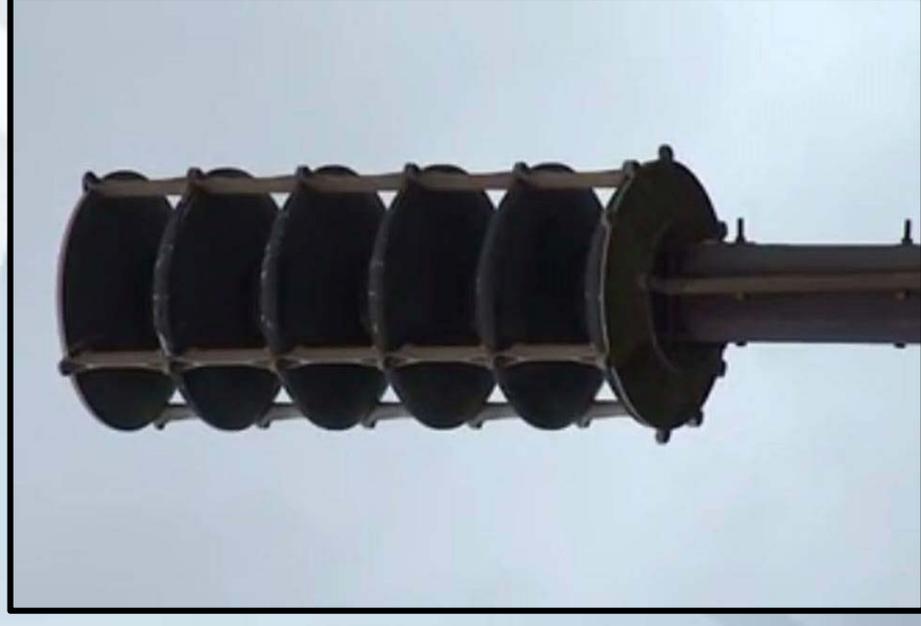
Outdoor Warning Siren Activation



ADDITIONAL SERVICES

Outdoor Warning Siren Activation

- Partner with Emergency Management
 - Specific activation criteria
 - Monthly testing of system
- Outdoor Warning System
 - Seek shelter and information
 - NOAA weather radio
 - Local media outlets
 - Plano CityCall integration





Plano Fire-Rescue (PFR)

Fire Training Facility Proposal

May 9, 2016

Sam Greif

Fire Chief





Mission Statement

To protect and enhance the quality of life in Plano through a comprehensive program of services directed toward public education, prevention, and control in the areas of fire, rescue, medical emergencies, hazardous materials incidents, and disasters.



Background

- Fire and Emergency Medical Services (EMS) training has evolved significantly over the past 30 years
- The City of Plano has grown substantially over the same time period
- Previously utilized training facility at Collin College closed in 2014



Background

- Evolution of Fire and EMS Training
 - Move away from live fire training in acquired structures
 - Focus on safe, realistic, environmentally friendly training
 - Additional specialties require additional training



Background

- Effects of area growth on PFR
 - Rapidly increasing call volume
 - Organization has grown to 351 members
 - Travel times to out-of-city training have increased
 - Changing service needs
 - Hazmat
 - Special Rescue



Background

- Collin College Training Facility
 - Utilized by PFR for over 15 years
 - Challenges
 - Reduction in available fill-in companies
 - Traffic on US-75
 - Scheduling and logistical issues
 - Facility closed in 2014





“Don’t train until we get it right, but train until you can’t get it wrong”.
-Captain Ron Cooper

Benefits to the Community

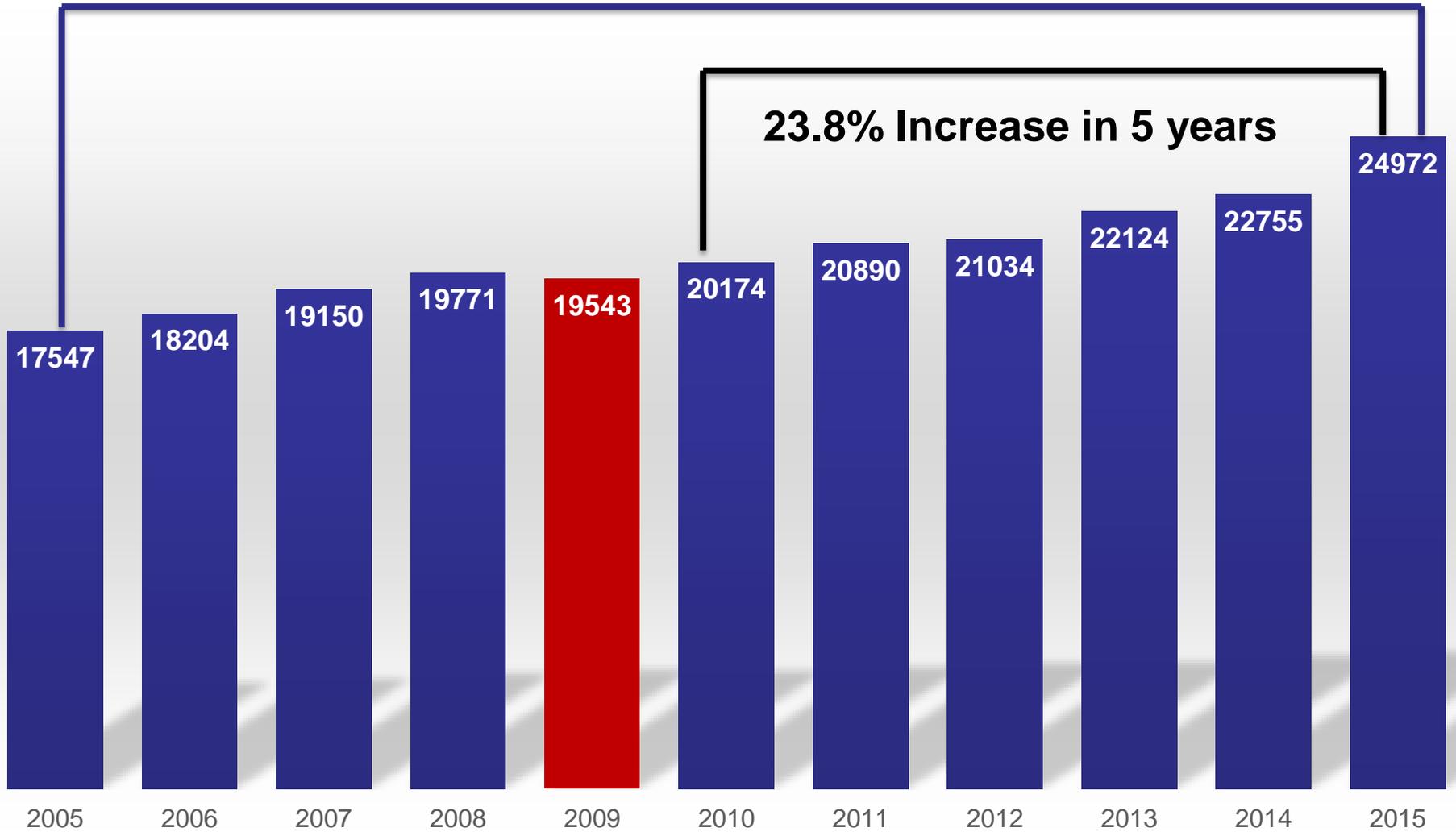
- Improved service delivery
 - More realistic training
 - More frequent training
 - Ability to simulate high risk/low frequency events
 - Ability to practice new techniques in a safe non-emergency setting



Call Volume

42.3% increase in 10 Years

23.8% Increase in 5 years



How long is it taking us to get to these calls?

Calls	2011	2012	2013	2014	2015	Increase Response time
Fire Calls (Avg)	5					0:17
Fire Calls (90%)	7					1:30
EMS Calls (Avg)	4					0:26
EMS Calls (90%)	6					0:11



Benefits to the Community

- Response time improvements
 - Companies remain inside city limits
 - Reduced training travel time
 - Ability to rapidly release companies into service
 - Recent west-side fire serves as an example



Benefits to the Community

- ISO Training Facility Requirements
 - Live-fire drill tower w/ simulated smoke
 - 2 acres in size
 - Individuals assigned to field operations must attend 18 hours of facility-use training annually



Options Explored

- Collin College facility
- Richardson Fire Training Center
- Potential Plano sites
 - Existing city properties
 - Vacant commercial properties
 - Unimproved land

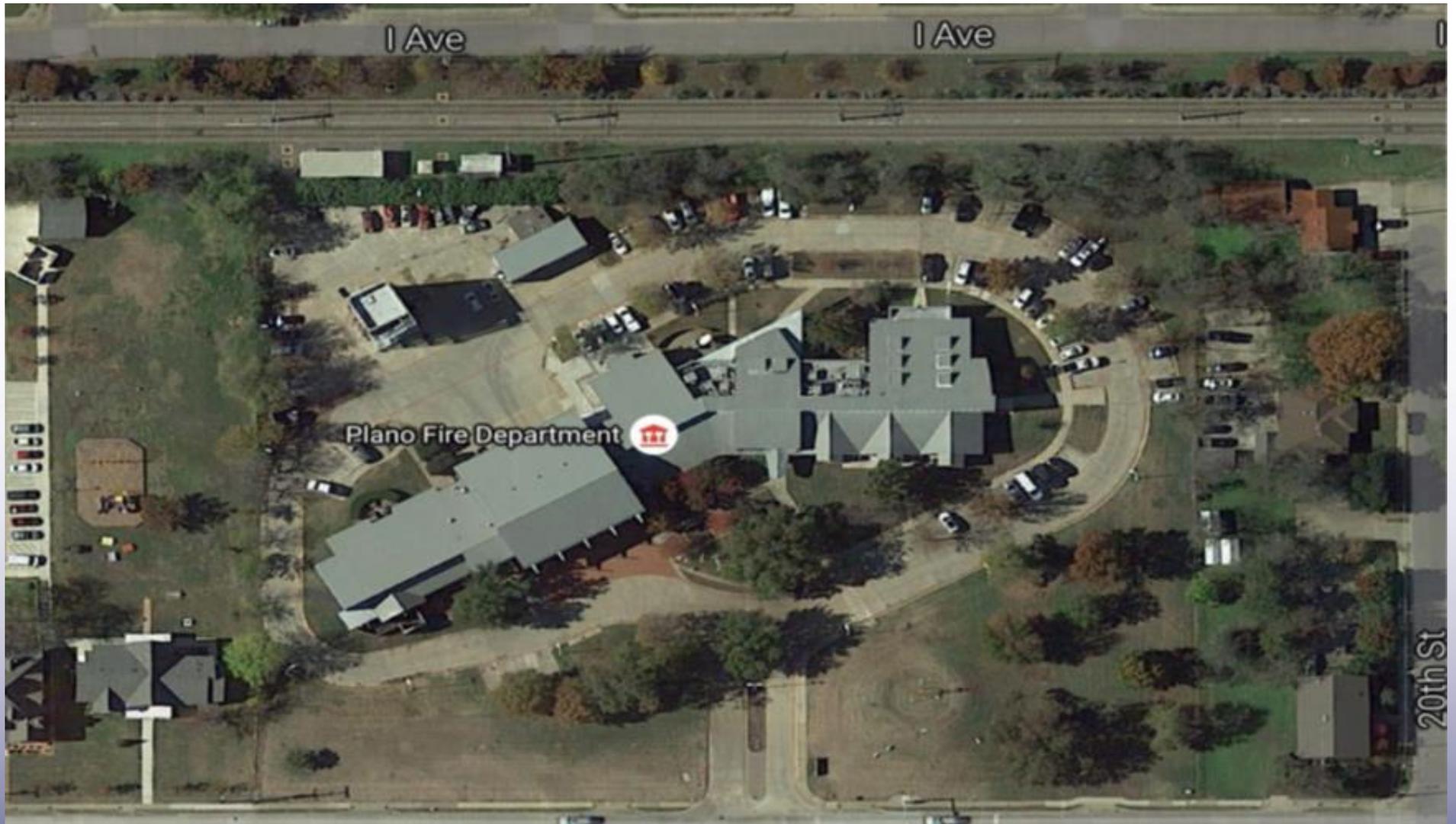


Proposed Plan

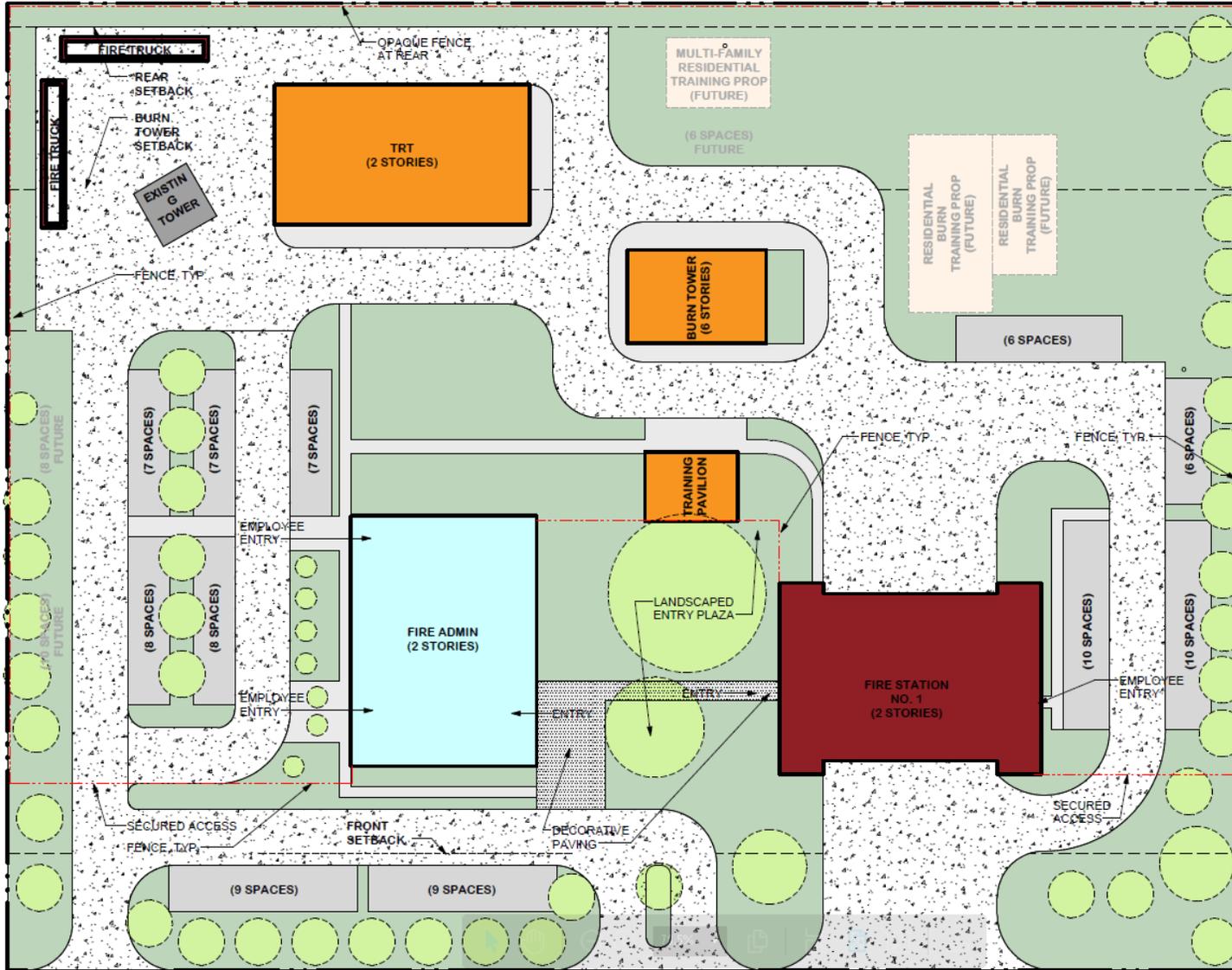
- 1901 K Ave.
 - Slated for major renovation (5 million)
 - Multiple foundation repairs
 - 5.2 acres



Proposed Plan



Proposed Plan



PLANO FIRE STATION AND ADMINISTRATION FEASIBILITY STUDY

April 29, 2016
1" = 40'



INTERIM REVIEW DOCUMENTS
NOT FOR REGULATORY APPROVAL
PERMITTING, OR CONSTRUCTION
GARY DEVRIES
TX REG. NO. 10212



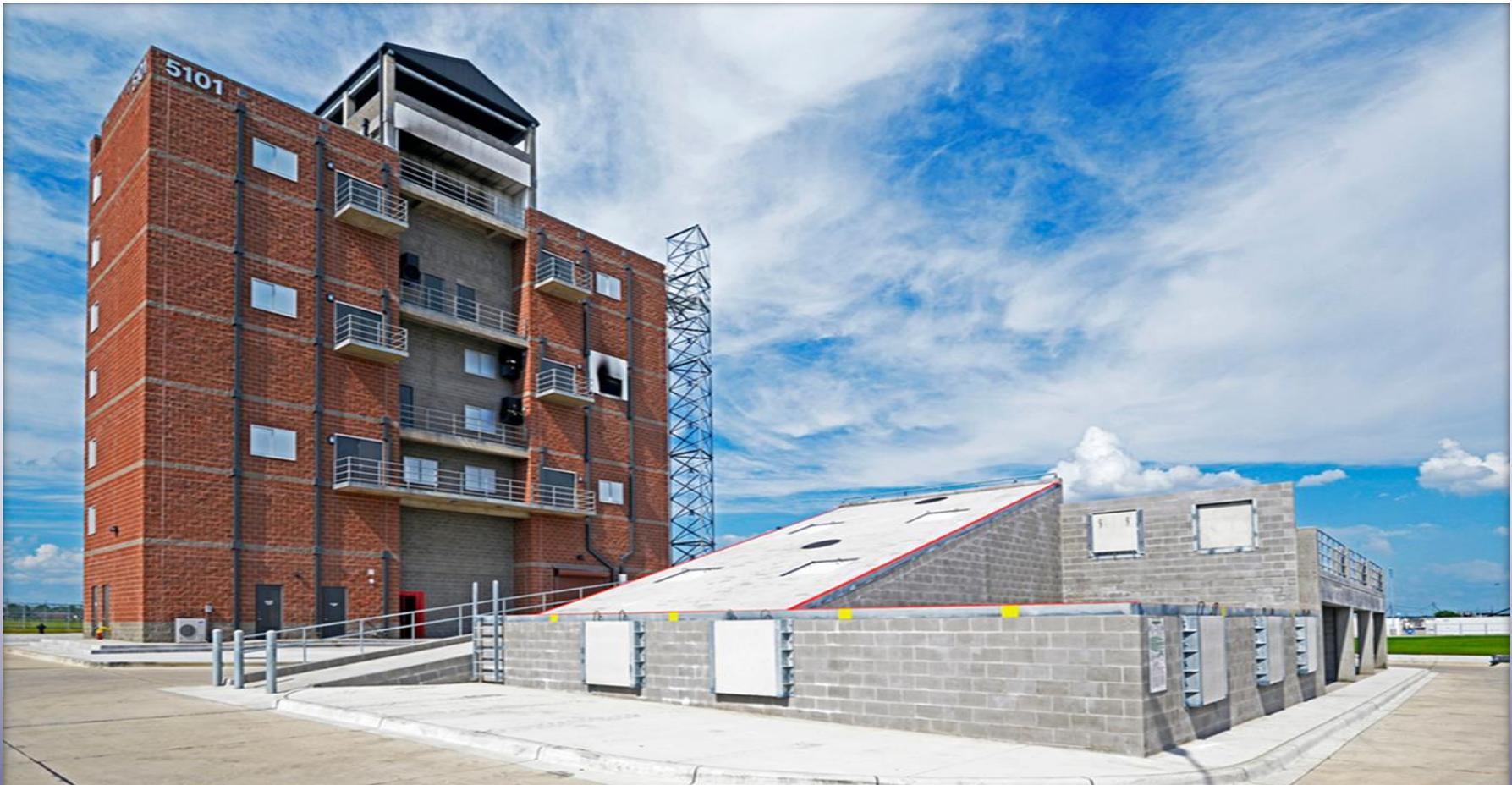
Proposed Plan

- New Fire Station 1
 - Two-story
 - Northeast corner of the property
 - Similar in design to McKinney Fire Station 1

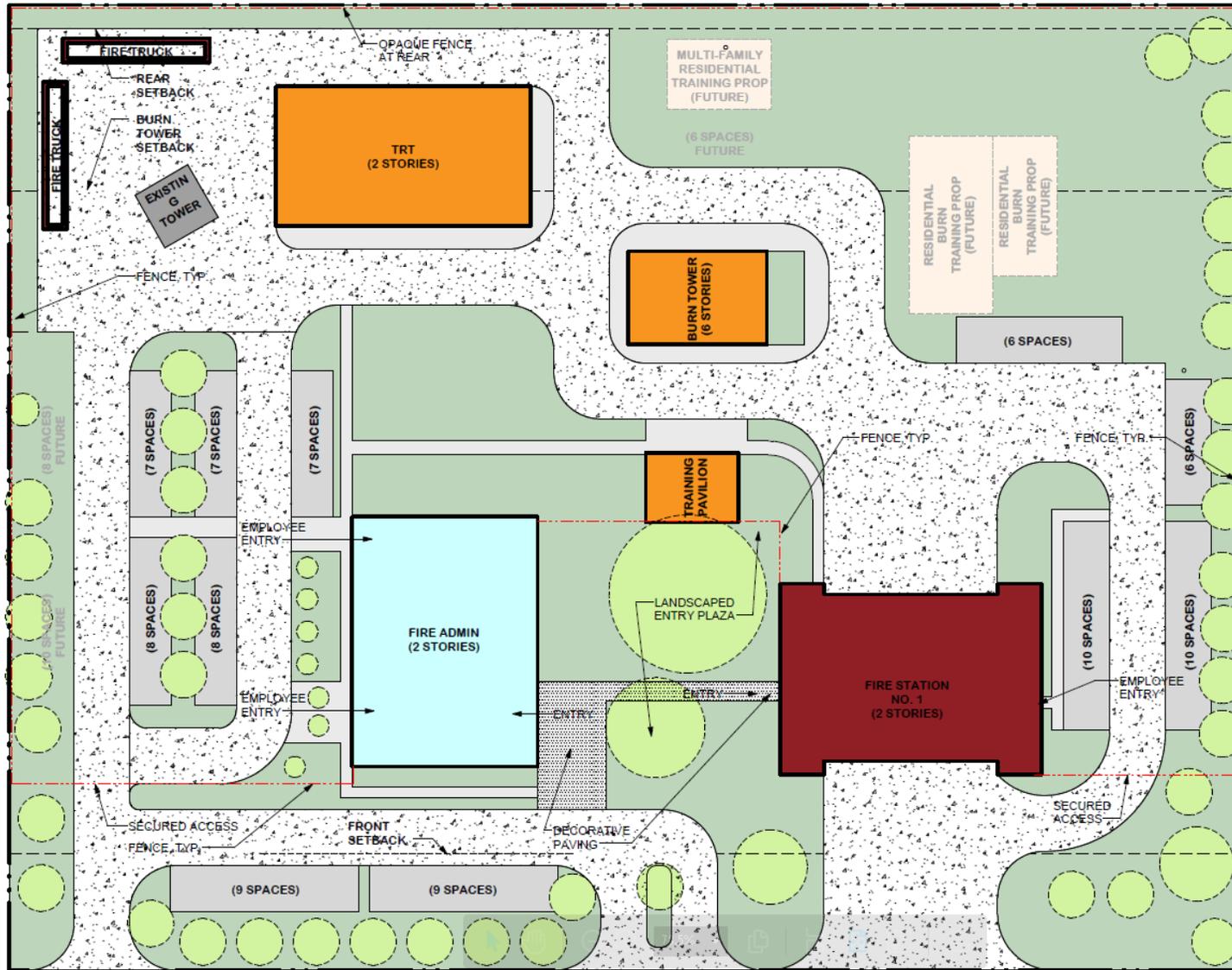


Proposed Plan

- Training Tower



Proposed Plan (Not To Exceed 22-million)



PLANO FIRE STATION AND ADMINISTRATION FEASIBILITY STUDY

April 29, 2016
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TX REG. NO. 10212



Summary and Questions

- Current training options limited
- Call volume and response times have increased
- Dedicated training facility would improve service delivery and response times



2016 - Discussion/Action Items for Future Council Agendas

May 14 – Plano Fire-Rescue Appreciation Picnic – Noon, Heritage Farmstead

May 19

- ***Plano Police Memorial Service – 11:00 am Haggard Park***

May 23

- CoServ Electric Transmission Line Route
- Planning Departmental Report

May 30 – Memorial Day

May 31 – Public Works Tour Facility – 8:00 a.m.

June 3 – Neighborhood Leadership Council–7:30 am

June 9 – Town Hall – Senator Florence Shapiro Council Chambers – 7:00 pm

June 13

- DART Report
- NTMWD Report
- Neighborhood Services Departmental Report

June 9-12 – Texas City Management Association Conference – South Padre Island, TX

June 24-27 – Annual US Conference of Mayors – Indianapolis, IN

June 28 (Tuesday)

July 4 – Independence Day

July 25

- Comprehensive Monthly Financial Report – June 2016

July 27 (Wednesday)

- Budget Presentation

August 3 (Wednesday)

- Grant Work Session

August 8

- Public Hearing on Operating Budget and Community Investment Program
- Community Investment Program Work Session
- Evaluation – City Attorney
- Collinwood House

August 11 – Telephone Town Hall – 7:00 pm

August 13 (Saturday)

- Budget Work Session

August 18

- Board & Commission Reception, Haggard Library, 6:00 p.m. – 7:30 p.m.

August 22

- 1st Public Hearing on Tax Rate
- Evaluation – Municipal Judge

August 31 (Wednesday)

- 2nd Public Hearing on Tax Rate

September 5 – Labor Day

September 12

- Adoption of Budget
- Evaluation – City Manager

September 23-25 – Plano Balloon Festival – Oak Point Park & Nature Preserve

September 25 – 28– ICMA Conference – Kansas City, MO

September 26

- Deliberations – Evaluation of Council Appointees
- DART Report

October 4-7 – TML Conference – Austin, TX

October 14– Neighborhood Leadership Council–7:30 am

October 10

October 24-27 - IACP Conference – Chicago, IL

October 24

- Comprehensive Monthly Financial Report – September 2016